Wendy Quackenbush



Director of Compliance Monitoring Texas Department of Housing and Community Affairs 221 E. 11th Street | Austin, TX 78701 Office: 512.305-8860 Fax: 512.475-3359

March 17, 2020 | Coronavirus (COVID-19) and Compliance Monitoring

In light of the evolving health concerns surrounding the novel coronavirus (COVID-19), the Texas Department of Housing and Community Affairs will postpone the Uniform Physical Condition Standards (UPCS) inspections and final construction inspections for multifamily properties or weatherization inspections for Community Affairs programs until further notice.

Other monitoring reviews will be conducted as desk reviews rather than traveling onsite. If you have already received a notice of an upcoming monitoring review (either subrecipient monitoring or multifamily compliance monitoring of resident files) staff will follow up with a list of items that must be submitted to the Department and a deadline for submission.

For questions regarding physical inspections, please contact Cody Campbell, Manager of Physical Inspections, at (512) 475-4603 or by email at cody.campbell@tdhca.state.tx.us

For questions regarding monitoring of multifamily resident files, please contact Wendy Quackenbush, Director of Compliance Monitoring, at (512) 305-8860 or by email at <u>wendy.quackenbush@tdhca.state.tx.us</u>

For questions regarding subrecipient monitoring please contact Earnest Hunt, Director of Subrecipient Monitoring, at (512) 475-4608 or by email at <u>earnest.hunt@tdhca.state.tx.us</u>

March 16, 2020 | TDHCA Social Service Requirements

Given the immediate public health risks surrounding COVID-19, the Texas Department of Housing and Community Affairs (the Department) is suspending the requirement to provide supportive services that are social or recreational in nature or involve gatherings of more than 50 people. Examples of activities considered social or recreational in nature include: exercise rooms and exercise classes; arts and crafts; Book Clubs; creative writing classes; potluck dinners; game night; sing-a-longs; movie nights; birthday parties; and, holiday celebrations. Other required services must continue to be provided. For example, food pantries, transportation services to grocery stores, pharmacies must continue. Also, the Department expects enhanced cleaning of all common areas, especially handrails, door knobs, and restrooms.

For questions regarding supportive services, please contact Wendy Quackenbush, Director of Compliance Monitoring, at (512) 305-8860 or by email at <u>wendy.quackenbush@tdhca.state.tx.us</u>.

To contact the Texas Department of Housing and Community Affairs, get more information, or view a slideshow of recent TDHCA activities, visit <u>http://www.tdhca.state.tx.us/</u> in your Web browser. Like us on facebook (<u>http://www.facebook.com/TDHCA</u>) and follow us on twitter (<u>http://twitter.com/TDHCA</u>).