



Servicing Policy Now and the Road Ahead

Ryan McGuinness, Director, Mortgage Servicing Policy

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AGENDA

1

Home
Retention
and FA
Programs

2

Select
Servicing
Topics

3

What to
Expect in
2019

4

Q&A

1

2

3

4

HOME RETENTION AND FA PROGRAMS

Home Retention and Foreclosure Alternative Programs

Future of Loss Mitigation

- Forbearance alternatives
- Short sales
- Deeds-in-lieu of foreclosure
- Model letters

Modification Programs and Imminent Default

- Flex Modification

Miscellaneous Topics



1

2

3

4

SELECT SERVICING TOPICS

Select Servicing Topics

Disaster Relief
Refresher

Foreclosure
Timelines &
Compensatory Fees

Investor
Reporting

Government
Shutdown

Miscellaneous
Topics



1

2

3

4

WHAT TO EXPECT IN 2019

What Else to Expect in 2019?

FHFA Activities

Servicing Enhancements

Guide Bulletins



1

2

3

4

Q&A

A large white circle containing the word "QUESTIONS" in blue, surrounded by a complex white geometric pattern of overlapping squares. The background is a blue-tinted photograph of a city street with tall buildings and a large reflective sphere.

QUESTIONS