

Fora for State Housing Finance Agencies

Community Listening

Engage your community

Facilitate small-group conversations

Sensemaking

Interact with recorded conversations & create shareable highlights

Use AI supports to sort highlights by themes

Sharing & Acting

Connect real stories to insights & evidence

Powerfully elevate voices & learnings

Build Trust with Community Members

Understand Community Needs & Experiences

Advocate for Underheard Community Members

Capacity-building & Sustainability

Community Listening

Engage your community

Facilitate small-group conversations



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LOCAL VOICES SPEAK UP TO SHARE PERSONAL STORIES AROUND FOSSIL FUELS TRANSFORMATION

Conversations about Jobs, Economy & Life in the KC Region

[Interest Form](#)

Conversation Guide

Conversations should be planned for 4-6 people and 90 minutes of conversation with an additional 30 minutes for pre-meeting and post-meeting settling in and exiting. The total time is 120 minutes.

Instructions for Speakers	Script
Pre-Meeting Greeting & welcoming	<ul style="list-style-type: none">GreetingsInstruction
Start Recording	
Introduction of Purpose & Housekeeping	Suggested Cortico template text here... YOUR PURPOSE STATEMENT HERE <i>CORTICO template consent language here (please do not modify)</i>
Conversation Agreements	Suggested Cortico template text here... <i>Feel free to add or edit these agreements here</i>
Connecting Questions	Suggested Cortico template text here... <i>Create rapport with a connecting opener question here</i>

Build Trust with Community Members

Community Listening

10-minute Table Conversations: Sharing from experience.

Two volunteers at each table answer the following question:

*Share a **question** that you want to ask unheard people in your community and an **experience** that led you to ask this question.*

Build Trust with Community Members

Community Listening

Who will you reach out to?

Tribal partnerships
through regional
housing authorities

Community
colleges

Non-profit homeless
service providers

Libraries

Legislators who
host town halls or
eviction tours

Faith-based
organizations

Residents in public
housing/senior
facilities

Legal advocates
and pro bono
programs

Build Trust with Community Members

Community Listening

What do you want to ask?

How has lack of affordable housing affected your life?

When you think of your ideal housing situation, what comes to mind?
What's most important?

How does (or has) access (or lack of access) to affordable housing affected your life?

How can we make homeownership more approachable for you?

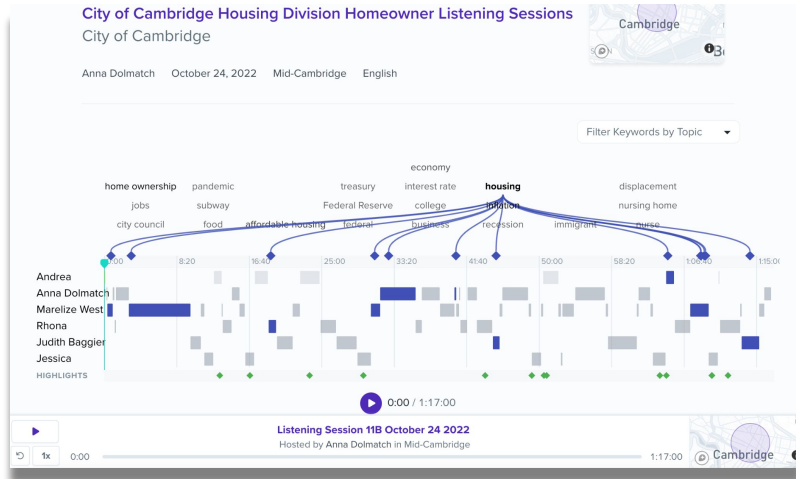
What's preventing you from getting access to your ideal housing?
What are your barriers?

Build Trust with Community Members

Sensemaking

Interact with recorded conversations & create shareable highlights

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Highlight 5263650

And I know a bunch of people right around me, but I don't know people up the street and stuff like that. Here, the community center and other resources like this are just something we could pour more resources into it. It'll help everybody by doing that. More opportunities to meet each other through meetings or block parties or things like that.

Conversation: #2733 - EGI - Lyon Park Convo 3
Created by: Amber Wells
Speaker(s): (Ruby Sunrise)

English (107) District 3 (20)

- Family/Community Support (61)
- Community Connections (71)
- Trust and Transparency (107)
- Q: Vision for our Community (71)

- Other (107)
- Drugs (19)
- Sidewalks (45)
- Gun Violence (16)
- Parks (59)
- Road Improvement (34)
- Lighting (29)
- Speed Bumps (7)
- Partnerships and Collaboration (589)
- Resource Coordination (156)
- Trust and Transparency (107)
- Other (35)
- Direct Investment in People and Co...
- Outdoor Spaces (68)
- Accessibility (7)
- Family/Community Support (61)
- Community Connections (71)
- Transportation (200)

Understand Community Needs & Experiences

Sharing & Acting

Connect real stories to insights & evidence

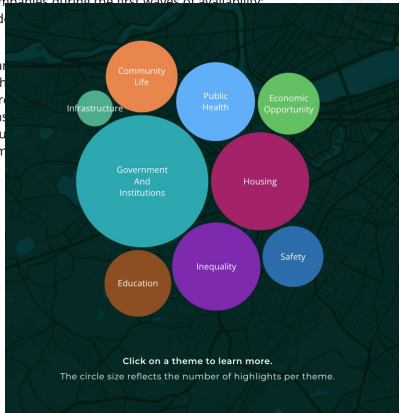
Powerfully elevate voices & learnings

Overview

Why did community members choose to get vaccinated? Many were motivated by influences ranging from media to health care practitioners to advice from family and friends.

As the first doses of the vaccines became available to the public, some expressed wariness. Participants like [Violet](#) expressed their worry of the consequences in taking the vaccines offered by large pharmaceutical companies during the first waves of availability. "You could have side effects that you don't know about."

However, as the pandemic progressed, more people got vaccinated by the end of the year. Influences from the media, structured organizations, and practicalities of returning to work and protecting their families were also factors.

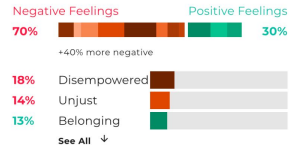


Violet

▶ 00:02

You could have side effects, long term side effects that we don't know about.

Nine key themes emerged from conversations with 320+ community members across 21 historically underheard neighborhoods.



The neighborhood doesn't look the same, doesn't feel the same,... 1:29 ⬇️ ☆ ⋮

PUBLIC HIGHLIGHT ▾

Alexandra Kelly Berman 23 minutes ago
NCSHA Medley

S **Sonni** 0:00
The neighborhood doesn't look the same, doesn't feel the same, and everybody's being pushed out for big developments.

B **Blair** 0:06
I have rented my entire adult life. You feel like you are at the mercy of the property owners.

From NCSHA Medley hosted by Alexandra Kelly Berman on October 16

▶ Play [Share](#) [Go to Conversation](#)

Advocate for Underheard Community Members