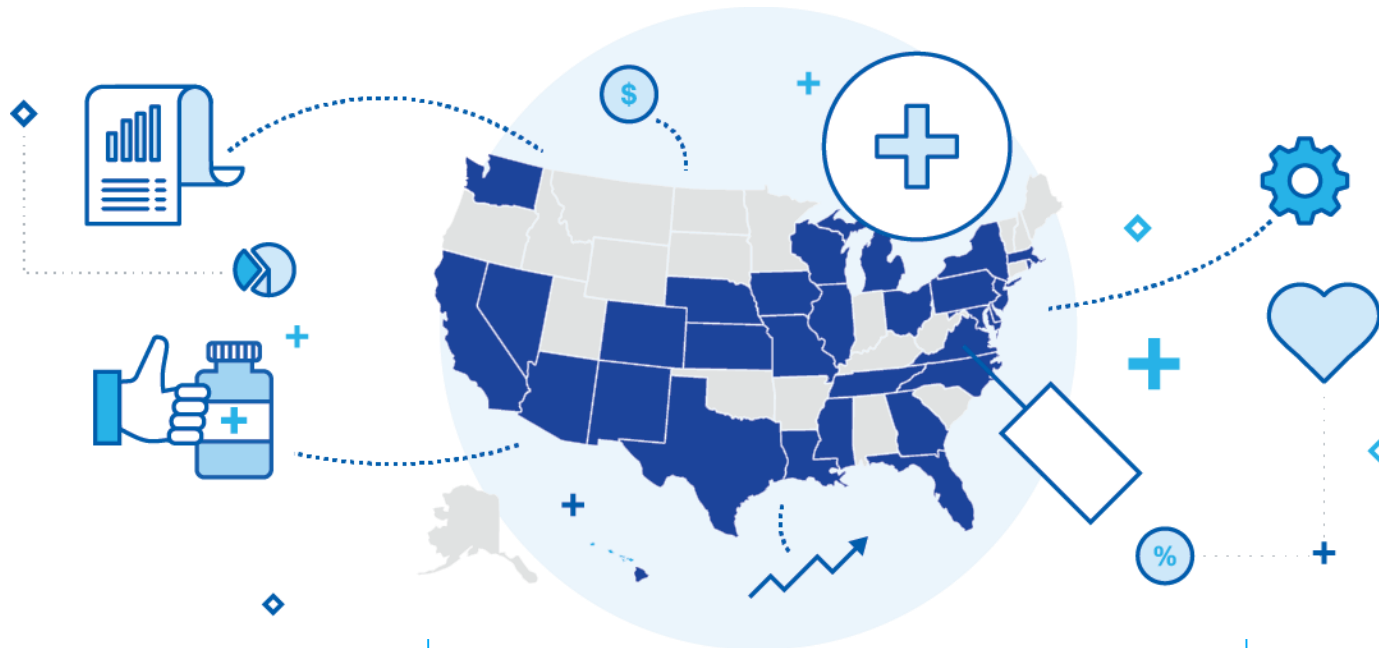# UnitedHealthcare Community & State

UnitedHealthcare
COMMUNITY & STATE

In **partnership** with state and local community organizations we offer innovated managed care health plans for the economically disadvantaged, the medically underserved, and those without the benefit of employer-funded health care coverage.
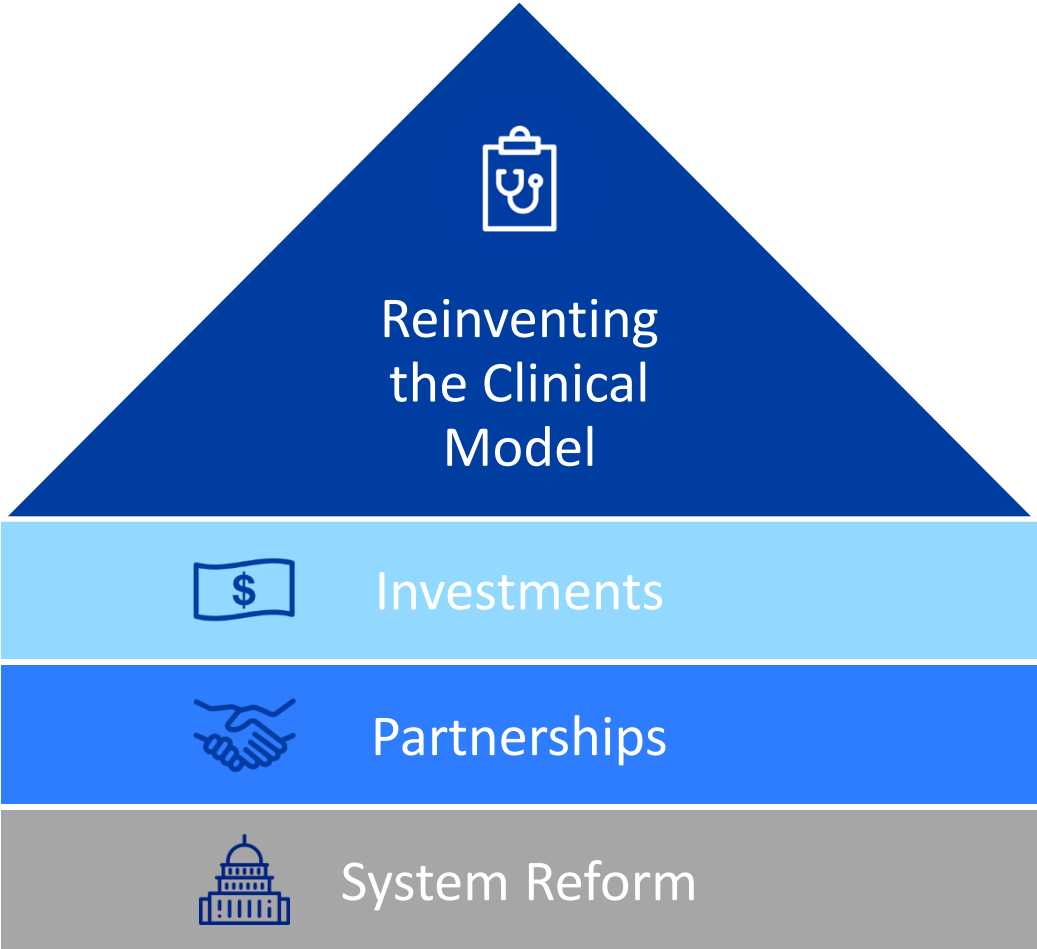

70+
Health care contracts managed

Serving **6.4M** people in **30** states plus Washington D.C.

12,000+
Employees

Member Complexity includes Medical, Behavioral, Substance Use, and Social Needs

Social Needs

Behavioral Health

Substance Use

Medical

Schizophrenia
Bipolar disorder
Factitious disorder
Borderline personality disorder

Age
Heart failure
Pain syndromes
Diabetes
Kidney failure

Homeless
Disabled
Unemployed
Hungry
Criminal Record
No Transportation

Alcohol
Cocaine
Heroin
Prescription Medication

UnitedHealthcare's Approach to Addressing the Social Determinants of Health

Reinventing the Clinical Model

Investments

Partnerships

System Reform

Health & Housing: A Clinical Approach

Health + Housing addresses social determinants with the greatest opportunity to improve health outcomes.

Collaboration

Overview

- UnitedHealthcare is seeing promising results for a targeted subset of homeless individuals.

- Intensive, multi-disciplined engagement along with stable housing are positively impacting outcomes, including ER and Inpatient utilization.

- We continue to monitor ongoing utilization and assess impact over a longer duration.

A data-driven, flexible and scalable housing and social services solution for frequent utilizers of the health care system.

Our Multi-Pronged Approach

Investments in affordable housing

$400M+ supporting 80 affordable housing communities with more than 4,500 new homes for those in need. Investing in permanent supportive housing and support services to chronically homeless, seriously mentally ill individuals and addressing the connection between mental illness, recidivism and homelessness

Cultivating & Expanding Partnerships

Collaborating to engage in data analytics and develop partnerships to better address the health needs of those living in publicly-assisted housing

Policy Advocacy & Reform

Identifying and supporting policy solutions to support the integration and alignment of public programs and funding at the federal, state, and local levels