

# Proactive Approach to LIHTC issues

Risk Based Approach More Robust Asset Management Integration in our Data Management System Informing Front-End Policy & Funding Decisions



### **Factors that Shaped KHC's Approach**

- Trimmed staff & reluctant to add new positions.
- Growing & aging portfolio.
- Need to address preservation and troubled properties.
- Desire to inform up-front policy & funding decisions to prevent troubled properties.
- ADMS & TDCS software & in-house developers.



# **2 Software Systems Make Our New Approach Possible ADMS** TDCS



#### **Authority Data Management System**

| =           |   |              |          |              |         |         | AuthorityDMS v   | 5.4.3.3 - [  | Project - Mt. Wa | shington Pla | ce]       |  |             |                        | 2                 |      | - 🗆          | ×        |
|-------------|---|--------------|----------|--------------|---------|---------|------------------|--------------|------------------|--------------|-----------|--|-------------|------------------------|-------------------|------|--------------|----------|
| G           | eneral                                    | Acco         | unting   | Utiliti      | es I    | UFA     | Messaging        | Web Dra      | w                |              |           |  |             |                        |                   |      | -            | ⊐ x      |
| Building In | ormati                                    | on Forms     | Draws    | : Monito     | ring Fe | es Doc  | ument Search     | Document     | t Classification | HDS Export   | Impact    | Review   |             |                        |                   |      |              |          |
| Project N   | ame 🚺                                     | lt. Washingt | on Place | ;            |         |         | Project Manager  |              |                  | 8            |           |  |             | Programs               |                   |      |              | 1        |
| Addr        | ess 1                                     | 2053 Hwy. 4  | 14 East  |              |         |         | Other Manager    | Adrian M     | loore            |              | Source    |  | Program     |                        | / Award #         |      | Award Amou   |          |
|             |   |              |          |              |         | _       | Inspector        |              |                  |              | Risk Sha  | ring   | Rental      | Production             | KY-99-034         | Mo   | \$0.00       |          |
| Addres      | is 2                                      |              |          |              |         |         | inspector        |              |                  | 8            | Tax Exer  | npt Bond   | Rental      | Production             | KY-99-034         | Con  | \$0.00       | l I      |
| City, St,   | Zip N                                     | It. Washingt | on 🗸     | KY v         | 4004    | 7-      | Process Type     | COMPL        | ANCE EUA-Risk    | Sharin 🗸     | Federal 7 | Tax Credit   | Rental      | Production             | KY-99-034         | App  | \$117,724.00 | 1        |
|             | _   | -            |          |              |         |         |                  |              |                  |              | HOME      |  | SU-Rer      | tal Production Funding | KY-99-034         | App  | \$325,000.00 | Í I      |
| Coi         | inty E                                    | Bullitt      |          | ~            | View    | on map  | Stage            | Active       |                  | $\sim$       | Click Her | e To Add A I   | lew Program | ••••                   |                   |      |              |          |
| Phone/      | Fax (2                                    | 270) 259-546 | 61       | ()           | -       |         |                  |              |                  |              |           |  |             |                        |                   |      |              |          |
| Qualified ( | Qualified Census Tract DDA Scattered Site |              |          |              |         |         |                  |              |                  |              |           |  |             |                        |                   |      |              |          |
|             |   |              |          |              |         | _       |                  |              |                  |              | Project ( | Country .  | Desis       | ct Type                |                   |      |              |          |
| Census      | Tact                                      | _            | _        |              |         |         |                  |              |                  |              | New       | a state and a state of the stat | Proje       | Elderly                |                   |      |              |          |
| Total Proje | ct Build                                  | ings 4       |          |              |         |         |                  |              |                  |              |           |  | Speci       | al Needs 100%          |                   |      |              |          |
|             |   |              |          |              |         |         |                  |              |                  |              | Rehab     | 0  | Speci       | al Needs Units         |                   |      |              |          |
|             |   |              |          |              |         |         |                  |              |                  |              | Total     | 32   |             | Family                 |                   |      |              |          |
|             |   |              |          |              |         |         |                  |              |                  |              |           | -  |             |                        |                   |      |              |          |
| Entities    | Conta                                     | cts Distrie  | cts Pa   | rtnership    | Status  | Comment | s Documents      | Scoring      | Sources/Loans    | Constructi   | on Costs  | Amenities  | Features    | Expenses/Income        | Population Served | Deve | lopment Type | < >      |
| Entity Ro   | e   |              | E        | ntity Detail | S       |         | Entity Name      |              |                  |              |           |  |             |                        |                   |      |              | $\nabla$ |
| Gener       | al Partr                                  | er           | V        | iew/Edit De  | tails   |         | Watkins Investme | nts, LLC L   | P/SLP            |              |           |  |             |                        |                   |      |              | _        |
| Limite      | d Partn                                   | er           | V        | iew/Edit De  | tails   |         | Watkins Investme | nts, LLC L   | P/SLP            |              |           |  |             |                        |                   |      |              |          |
| Project     | t Owne                                    | r            | V        | iew/Edit De  | tails   |         | Mt. Washington P | lace, Limite | ed               |              |           |  |             |                        |                   |      |              |          |
|             |   | Company      |          | iew/Edit De  |         |         | Homeland, Inc.   |              |                  |              |           |  |             |                        |                   |      |              |          |
|             |   | Add A New    | Entity   |              |         |         |                  |              |                  |              |           |  |             |                        |                   |      |              |          |
|             |   |              |          |              |         |         |                  |              |                  |              |           |  |             |                        |                   |      |              |          |

**ADMS** is now start-to-finish project workflow, data, and document management system. **LIHTC Application Process Construction Monitoring & Completion Ongoing Compliance Monitoring Ongoing Asset Management** 

## **Tenant Data Certification System**

#### Tenant Data Certification System

#### Welcome to the Tenant Data Certification System

This site will allow organizations working with the Kentucky Housing Corporation to manage information about their awards.

KHC Home

| Login |
|-------|
|       |

New User? Register Here | Forgot Your Password? |

Collects info on tenants, rent rolls, UA, HH size, date for income recertification, etc.

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# KHC'S APPROACH TO LIHTC COMPLIANCE



#### **Multifamily Compliance Scoring for Reviews**

| Programmatic<br>Issues   |   |   | Vacancy   | AM Score<br>+ Loan Status                                |  |
|--|---|---|---|--|--|
| (0) Open 8823 or State<br>(KHC) Issues                                     | <b>(0)</b> REAC >60                                   | · · · · · · · · · · · · · · · · · · ·   | (0) > 30% vacancy loss<br>for current review year     |  |  |
| (5) Workout/Plan of<br>Action or Forwarded to<br>legal.                    | (5) Health and Safety<br>(Life Threatening)<br>Issue. | (5) New owner/mgt.<br>co. w/no experience                                     | (5) < 30% vacancy loss<br>for current review year     | <b>(5)</b> Loan Status in Default.                       |  |
| (10) 4 or more<br>Programmatic<br>Findings. (recerts, over<br>income, etc) | (10) Over 30% of units have major physical issues.    | (10) New owner/mgt.<br>co. w/minimal<br>experience in all<br>funding sources. | (10) ≤ 20% vacancy<br>loss for current review<br>year | (10) Loan Status in<br>Default with workout<br>plan.     |  |
| (15) 3 or fewer<br>Programmatic<br>Findings.                               | (15) 30% or less of units have physical issues.       | (15) New owner/mgt.<br>co. with existing<br>projects in the KHC<br>portfolio. | (15) ≤ 10% vacancy<br>loss in current review<br>year  | (15) < 3 delinquent<br>payments in past 24<br>months     |  |
| (20) No Programmatic<br>Findings:  | (20) No Physical or<br>Health/Safety Issues.          | (20) No change in owner/mgt. co.  | (20) <u>&lt;</u> 5% vacancy for current review year   | (20) Current Loan<br>Status with no<br>delinquents or NA |  |

# **Multifamily Compliance Scoring**

| Score       | Rating       | <b>Review Rotation</b>                 |  |  |  |  |  |
|-------------|--------------|--|--|--|--|--|--|
| 91-100      | Excellent    | 3 to 5 Year Review                     |  |  |  |  |  |
| 81-90       | Good         | 3 to 5 Year Review                     |  |  |  |  |  |
| 76-80       | Satisfactory | 2-3 Year Review                        |  |  |  |  |  |
| 66-75       | Danger       | Annual Review                          |  |  |  |  |  |
| 65 or below | Fail         | Annual Review and/or<br>Refer to Legal |  |  |  |  |  |

# **Annual Compliance Review Plan**

- 1. Use scores to see which projects are on the coming year's rotation.
- 2. Desk vs. On site? (is inspection required?)
- 3. Staff discussion real on-the-ground knowledge (i.e. a new manager needing help).
- 4. Assign out reviews monthly and quarterly.



#### **Authority Data Management System**

| <b>•</b>                         |            |               |               |          |         | AuthorityDMS v     | 5.4.3.3 -  | [Project - Mt. Was | shington Pla | ice]                             |               |              |  | ß                        | :    | - 0         | ×        |
|----------------------------------|------------|---------------|---------------|----------|---------|--------------------|------------|--------------------|--------------|----------------------------------|---------------|--------------|--|--------------------------|------|-------------|----------|
| G                                | eneral     | Accounti      | ng Utilit     | es       | UFA     | Messaging          | Web Dra    | зw                 |              |                                  |               |              |  |                          |      |             |          |
| Building Int                     | ormation   | Forms D       | aws Monite    | ring F   | eer Doo | cument Search [    | ocumen     | t Classification   | HDS Export   | Impact                           | Review        |              |  |                          |      |             |          |
| Project Na                       | ame Mt.    | Washington P  | lace          |          |         | Project Manager    |            |                    |              |                                  |               | 4            | Programs   |                          |      |             |          |
| Addr                             | ess 120    | 53 Hwy. 44 Ea | ast           |          |         | Other Manager      | Adrian N   | Noore              |              | Source                           |               | Progra       |  | / Award #                |      | Award Amou  |          |
| Addres                           |            |               |               |          |         | Inspector          |            |                    | 9            | Risk Sha                         |               |              | Production   | KY-99-034                | Mo   | \$0.0       |          |
| Addres                           | is 2       |               |               | _        |         |                    |            |                    |              |                                  | mpt Bond      |              | Production   | KY-99-034                | Con  | \$0.0       |          |
| City, St,                        | Zip Mt.    | Washington    | ✓ KY ✓        | 400      | 47-     | Process Type       | COMPL      | IANCE EUA-Risk S   | Sharin 🗸     | HOME                             | Tax Credit    |              | Production<br>ental Production Fundin  | KY-99-034<br>a KY-99-034 | Арр  | \$117,724.0 |          |
| Cou                              | inty Bull  | itt           | ~             | View     | on map  | Stage              | Active     |                    | ~            |                                  | re To Add A N |              |  | g K1-33-034              | APP  | \$325,000.0 |          |
| Phone/                           | Fax (270   | ) 259-5461    | ()            | -        |         |                    |            |                    |              | CIICK HE                         | IE TO ADD AT  | vew ritograf |  |                          |      |             | -        |
| Qualified (                      | 1          |               | A 🗌 Scatte    | red Site |         |                    |            |                    |              |                                  |               |              |  |                          |      |             |          |
| <u>Census</u><br>Total Proje     |            | s 4           |               |          |         |                    |            |                    |              | Project<br>New<br>Rehab<br>Total | 32<br>0       | Spec         | Elderly Elderly Elderly Elderly Elderly Eial Needs 100% Cial Needs Units Family Elderly Elderl |                          |      |             |          |
| Entities                         | Contacts   | Districts     | Partnership   | Status   | Commen  | ts Documents       | Scoring    | Sources/Loans      | Constructi   | on Costs                         | Amenities     | Features     | Expenses/Income  | Population Served        | Deve | lopment Typ | e < •>   |
| Entity Ro                        | е          |               | Entity Detail | s        |         | Entity Name        |            |                    |              |                                  |               |              |  |                          |      |             | $\nabla$ |
| Gener                            | al Partner |               | View/Edit De  | tails    |         | Watkins Investment | nts, LLC L | P/SLP              |              |                                  |               |              |  |                          |      |             |          |
|                                  | d Partner  |               | View/Edit De  | tails    |         | Watkins Investmen  |            |                    |              |                                  |               |              |  |                          |      |             |          |
| Project                          |            |               | View/Edit De  |          |         | Mt. Washington Pla | ace, Limit | ted                |              |                                  |               |              |  |                          |      |             |          |
|                                  | ement Co   |               | View/Edit De  | tails    |         | Homeland, Inc.     |            |                    |              |                                  |               |              |  |                          |      |             |          |
| * Click Here To Add A New Entity |            |               |               |          |         |                    |            |                    |              |                                  |               |              |  |                          |      |             |          |

|  |                          | AuthorityDMS v 5     | .4.3.3 - [Project - Mt | . Washington Place]   |                   |
|--|--------------------------|----------------------|------------------------|-----------------------|-------------------|
| General Accounting Utilities UFA M   | essaging Web Draw        |                      |                        |                       |                   |
| Building Information Forms Draws Monitoring Fees Docum   | ent Search Document Clas | sification HDS Expor | t Impact Review        |                       |                   |
| Project Name Mt. Washington Place  | Monitoring Summary       |                      | _                      |                       |                   |
| Address 12053 Hwy. 44 East   | Action                   | Monitoring Year 🛛    | Monitorings            |                       |                   |
| Address 2  | Desk Review/Files        | 2019                 | 1                      | _                     |                   |
| City, St, Zip Mt. Washington V KY V 40047-   | Ownership Change         | 2019                 | 2                      |                       |                   |
|  | Annual Report            | 2018                 | 3                      |                       |                   |
| County Bullitt 🗸 <u>View on n</u> ap   |                          |                      |                        |                       |                   |
| Phone/Fax (270) 259-5461 ( ) -   | Monitoring Type          | Award Number         | Contact Date           | Scheduled Review Date | Review Close Date |
|  | Housing Credit           | KY-99-034            | 04/01/2019             | 03/06/2019 10:45 AM   |                   |
| Qualified Census Tract DDA Scattered Site  | HOME                     | KY-99-034            | 04/01/2019             | 03/06/2019 10:45 AM   |                   |
| Census Tract   | Risk Sharing             | KY-99-034            | 04/01/2019             | 03/06/2019 10:45 AM   |                   |
| Total Project Buildings 4  | Action                   | Monitoring Year 🔻    | Monitorings            |                       |                   |
|  | Desk Review/Files        | 2018                 | 1                      | -                     |                   |
|  | Annual Report            | 2017                 | 3                      |                       |                   |
|  | Desk Review              | 2017                 | 3                      |                       |                   |
| Entities Contacts Districts Partnership Status Corments  | AM Review                | 2016                 | 1                      |                       |                   |
| In Balance Version Fin   | Annual Report            | 2016                 | 3                      |                       |                   |
| Image: Image |                          | 2016                 | 1                      |                       |                   |
|  | AM Review                | 2015                 | 1                      |                       |                   |
| Final Underwriti Conventional  | + Annual Report          | 2015                 | 3                      |                       | $\triangleright$  |
| * Click Hell To Add A New Loan/Source  | Site-Review              | 2015                 | 1                      |                       | - 0               |
|  | AM Review                | 2014                 | 1                      |                       |                   |
|  | Annual Report            | 2014                 | 3                      |                       |                   |
|  |                          | 2014                 | 3                      |                       |                   |

| ÷ (         |                         |                        |                                   |          |                | AuthorityDMS v 5.4.3.3                        | 3 - [Project - Mt. Wasl | hington Place | e]                              |                         |          |           |      |                                |          |     |
|-------------|-------------------------|------------------------|-----------------------------------|----------|----------------|---|-------------------------|---------------|---------------------------------|-------------------------|----------|-----------|------|--------------------------------|----------|-----|
|             | General                 | Accounting             | Utilities                         | UFA      | Messaging      | Web Draw                                      |                         |               |                                 |                         |          |           |      |                                |          |     |
| Building li | nformation              | Forms Draws            | Monitoring F                      | Fees Doo | 💀 Documen      | nt Search                                     |                         |               |                                 |                         |          |           |      |                                |          |     |
| Project 1   | Name Mt. W              | ashington Place        |                                   |          |                | Document Name:                                |                         |               |                                 |                         |          |           |      |                                |          |     |
| Add         | tress 12053             | Hwy. 44 East           |                                   | _        |                | Standardized Name:                            |                         |               |                                 |                         |          |           |      |                                |          |     |
| Addre       |                         |                        |                                   | _        |                |   |                         |               |                                 |                         |          |           |      |                                |          |     |
|             |                         |                        |                                   |          | Knowledge      | (nowledge Lake Document Class:                |                         |               |                                 |                         |          |           |      |                                |          |     |
| City, S     | it, Zip Mt. W           | ashington 🗸            | KY 🗸 400                          | 047-     | Knowledg       | Knowledge Lake Document Type:                 |                         |               |                                 |                         |          |           |      |                                |          |     |
| C           | ounty Bullitt           |                        | <ul> <li>✓ <u>Viev</u></li> </ul> | w on map | <b>4</b>       | Requires Follow-Up:                           |                         |               | Clear Se                        | arch                    |          |           |      |                                |          |     |
| Phone       | e/Fax (270)             | 259-5461 (             | ) -                               |          |                |   |                         |               |                                 |                         |          |           |      |                                |          |     |
| Qualified   | Converting              |                        | Continued City                    |          |                |   |                         |               |                                 |                         |          |           |      |                                |          |     |
|             |                         |                        | Scallered Sile                    |          |                |   |                         | 1/1 D 01      |                                 |                         |          |           |      | -                              |          | _   |
| Census      |                         |                        |                                   |          | Name           | 5 Deet Assessed a 46                          | St   S                  |               | KL Doc Typ F F<br>Annual Re., F |                         | Private  | Archive   | Vers | Owner                          | Las      |     |
| Total Proj  | tai Project buildings 4 |                        |                                   |          | 2016 HOME      | E Rent Approval.pdf                           |                         |               | FINANCIAL F                     | 3/8/2016<br>4/11/2018   | No<br>No | Yes<br>No | 1    | Matt Mulberry<br>Matt Mulberry | Ма<br>Ма | Арр |
|             |                         |                        |                                   |          |                | E Rent Approval.pdf                           |                         |               | Annual Re F                     | 7/25/2017               | No       | Yes       | 1    | Ariane Butcher                 | Ari      | Ann |
|             |                         |                        |                                   |          | 2017 TDCS      |   |                         |               | FINANCIAL F                     | 4/11/2018               | No       | No        | 1    | Matt Mulberry                  | Ма       | Αpp |
|             |                         |                        |                                   |          | 1.00           | E Rent Approval.pdf                           |                         |               | Annual Re F                     | 7/12/2018               | No       | No        | 1    | Ariane Butcher                 | Ari      | App |
| Entities    | Contacts                | Districts Partne       | rship Status                      | Commen   |                | E Rent Approval-MW.pdf                        |                         |               | Annual Re F                     | 8/7 2019                | No       | No        | 1    | Connie Allen                   | Co       |     |
| In          | Balance                 | Version                |                                   | F        |                | Washington - Review Criteria).doc             |                         | Complianc     | Desk Revie F                    | 10 3/2017               | No       | Yes       | 1    | Connie Allen                   | Co       |     |
|             |                         | A                      | A                                 |          |                | ME 2019 Workbook.xls                          |                         | Complianc     | MONITORI F                      | 3/2 7/2019              | No       | Yes       | 1    | Lisa Babb                      | Lis      |     |
| •           | $\checkmark$            | Final Underwriti       | 2                                 |          | 👫 99-034 HON   | ME Clear Letter 3-27-19.pdf                   |                         | Complianc     | MONITORI F                      | 3/2 <mark>7/2019</mark> | No       | Yes       | 1    | Lisa Babb                      | Lis      |     |
|             | $\checkmark$            | Final Underwriti       | Conventional                      |          | 👫 99-034 Mt V  | Washington HOME All Clear 5-24-18.pdf         |                         | Complianc     | MONITORI F                      | 5/2 <mark>9/2018</mark> | No       | Yes       | 1    | Ariane Butcher                 | Ari      |     |
|             | $\checkmark$            | Final Underwriti       | HOME                              |          | 👫 99-034 Mt V  | Washington HOME Scheduling 5-24-18.pdf        |                         | Complianc     | MONITORI F                      | 5/3 <mark>/</mark> 2018 | No       | Yes       | 1    | Ariane Butcher                 | Ari      |     |
| * Click     | k He <b>re</b> To Add   | A New Loan/Source      | e                                 |          | 📑 99-034 Mt V  | Washington HOME WB 5-24-18.xls                |                         |               | MONITORI F                      | 5/2 <mark>9/2018</mark> | No       | Yes       | 1    | Ariane Butcher                 | Ari      |     |
|             |                         |                        |                                   |          | 👫 99-034-01 H  | HOME Schedule Letter.pdf                      |                         |               | MONITORI F                      | 3/2 <mark>7/2019</mark> | No       | Yes       | 1    | Lisa Babb                      | Lis      |     |
|             |                         |                        |                                   |          | 1.001          | agement - Impact Review Data Mt Washington Pl | lace.pdf                |               | FINANCIAL F                     | 4/2 <mark>/2019</mark>  | No       | No        | 1    | Adrian Moore                   | Ad       |     |
|             |                         |                        |                                   |          | 👫 Clear Letter | r.pdf   |                         |               | SITE REVL. F                    | 1/2 <mark>7/2017</mark> | No       | Yes       | 1    | Lisa Babb                      | Lis      |     |
|             |                         |                        |                                   |          |                | nant Profile Report.xls                       |                         |               | MONITORI F                      | 3/2 <mark>7/2019</mark> | No       | Yes       | 1    | Lisa Babb                      | Lis      |     |
|             |                         |                        |                                   |          |                | 2015 Audit Review - Mt Washington Place.msg   |                         |               | FINANCIAL F                     | 7/1 <mark>3/2016</mark> | No       | Yes       | 1    | Matt Mulberry                  | Ma       |     |
|             |                         |                        |                                   |          | HI AM Revie    |   |                         |               | FINANCIAL F                     | 4/1 <mark>1/2018</mark> | No       | No        | 1    | Matt Mulberry                  | Ma       |     |
|             |                         |                        |                                   |          |                | iew - Mt Washington Place.xlsm                |                         | -             | FINANCIAL F                     | 5/9 <sup>/</sup> 2017   | No       | Yes       | 3    | Matt Mulberry                  | Ma       |     |
| Final U     | Inderwriting To         | otal: \$981,000.00 (\$ | 30,656.25 per u                   | rit)     | 1.00           | 32 - HUD-5381 Emergency Transfer Plan for Vio | ctims of Do             |               | MONITORI F                      | 5/2 <mark>1/2018</mark> | No       | Yes       | 1    | Ariane Butcher                 | Ari      |     |
|             | -                       |                        |                                   |          | HOME ques      | -   |                         |               | MONITORI F                      | 5/2 4/2018              | No       | Yes       | 1    | Ariane Butcher                 | Ari      |     |
|             |                         |                        |                                   |          |                | Notification Letters.pdf                      |                         |               | HOME DO F                       | 4//5/2016               | No       | Yes       | 1    |                                |          |     |
|             |                         |                        |                                   |          |                | but LP change.msg                             |                         | -             | CORRESP F                       | 9/26/2015               | No       | Yes       | 1    | Michael Dant                   | Mi       |     |
|             |                         |                        |                                   |          |                | _Mt. Washington Place_93_Findings.pdf         |                         |               | Desk Revie F                    | 8/2/2017                | No       | Yes       | 1    | Connie Allen                   | Co       |     |
|             |                         |                        |                                   |          |                | Mt. Washington Place .93 Findings.pdf         |                         |               | Desk Revie F                    | 12/4/2017               | No       | Yes       | 1    | Connie Allen                   | Co       |     |
| A           |                         |                        | 422                               | _        |                | _Mt. Washington Place_93_Full.pdf             |                         |               | Desk Revie F                    | 8/2/2017                | No       | Yes       | 1    | Connie Allen                   | Co       |     |

| Multifamily | Compliance | Workbook |
|-------------|------------|----------|
|-------------|------------|----------|

Project

Hampton Place Apartments Phase I

| HC Project Number              | KY-90-041    |
|--------------------------------|--------------|
| Inspection Date                | 07/29/2019   |
| Officer Conducting Review      | Connie Allen |
| County                         | Jefferson    |
| MSA                            | 40/60        |
| HOME Grand<br>Number           |              |
| Has HOME Rent Approval<br>Form | N/A          |
| Nonprofit Set-aside            | No           |
|                                |              |



### **Automated Compliance Workbook**

- 1. Eliminated most manual data input previously required.
- 2. Cut prep time for monitoring by 50%!
- 3. Workbook is generated via ADMS & TDCS
- 4. Staff download workbook into a Google Doc OR work online via ADMS.
- 5. Finished workbook syncs back to ADMS.
- 1<sup>st</sup> year reviews tougher because mgt. co. might not have entered into TDCS (or entered correctly).

#### Entities

| Owner   |  |
|---------|--|
| Entity  | Hampton Place Housing, LLC               |
| Contact | Linda Orange                             |
| Address | PO Box 40177 Indianapolis, IN 46240      |
| Phone   | (317) 469-0400                           |
| Fax     |  |
| Email   | linda.orange@glickco.com                 |
| Manage  | ement                                    |
| Entity  | Gene B. Glick Company, Inc.              |
| Contact | Debbie Ernstberger                       |
| Address | 1549 W. Madison St. Louisville, KY 40203 |
| Phone   | (502) 540-8993                           |
| Fax     |  |
| Email   | debbie.ernstberger@glickco.com           |
| Resid   | lent Manager                             |
| Contact |  |
| Address | 1549 W. Madison, Louisville, KY 40203    |
| Phone   | (502) 584-4890                           |

Fax

Email m1p529@glickco.com



#### Buildings/Units

- 150 Total Number of Units in Project
- 113 Number of HC Units
- 19 Number of Buildings in Project
- 0 Number of HOME Units
- 0 Number of LOW HOME Units
- 0 Number of High HOME Units
  - HOME Assisted-Units Fixed/Floating
  - Wait List Info # of Applicants
- Actual number reviewed/assigned: 23

#### Misc Property Info

Multi Building Yes 12/01/1992 PIS Credit Year 1993

- CS#
- Yes Have APR Fees been charged correctly APR Fees Current
- Yes Yes Owner Cert on File



|             | # Units | 20% to Te | est Cr | redit Year | dress   | ouisville KY         |  |  |  |
|-------------|---------|-----------|--------|------------|---|----------------------|--|--|--|
|             | 9       | 2         |        | 1993       | 631-1647 W. Madison St. L<br>0203                         |                      |  |  |  |
| (Y-90-04101 | 9       |           |        | 1993       | 40203<br>1631-1647 W. Madison St. Louisville,             |                      |  |  |  |
| (Y-90-04102 | 6       | 2         |        | 1993       |   |                      |  |  |  |
|             | 9       | 2         |        | 1993       | 40203<br>1631-1647 W. Madison St. Louisvil<br>40203       |                      |  |  |  |
| KY-90-04103 |         | 2         |        | 1993       | 1631-1647 W. Madison St.                                  | Louisville, KY       |  |  |  |
| KY-90-04104 | 9       | 2         |        |            | 40203<br>1631-1647 W. Madison St.                         | Louisville, KY       |  |  |  |
| KY-90-04105 | 8       | 2         |        | 1993       |   |                      |  |  |  |
|             | 9       | 2         | 2      | 1993       | 40203<br>1631-1647 W. Madison St. Louisville, K<br>40203  |                      |  |  |  |
| KY-90-04106 | 5       |           |        | 1993       | 631-1647 W. Madison St. Louisville, Kr                    |                      |  |  |  |
| KY-90-04107 | 6       | 2         | 2      | 1000       | 40203<br>1631-1647 W. Madison S                           |                      |  |  |  |
| KY-90-04108 | 9       |           | 2      | 1993       |   |                      |  |  |  |
|             | 4       |           | 1      | 1993       | 40203<br>1631-1647 W. Madison S<br>40203                  |                      |  |  |  |
| KY-90-04109 | 4       |           |        |            | 1631-1647 W. Madison St. Louisville, K                    |                      |  |  |  |
| KY-90-04110 | ę       | )         | 2      | 1993       | 40203<br>1631-1647 W. Madison St. Louisville, KY          |                      |  |  |  |
| KY-90-04111 | 9       | 9         | 2      | 1993       |   |                      |  |  |  |
|             |         |           | 2      | 1993       | 1631-1647 W. Madison St. Louisville, P                    |                      |  |  |  |
| KY-90-04112 |         | 9         | 2      |            | 40203<br>1631-1647 W. Madison                             | St. Louisville, KY   |  |  |  |
| KY-90-04113 | }       | 4         | 1      | 1993       | 40203<br>1631-1647 W. Madison                             |                      |  |  |  |
|             |         | 9         | 2      | 199        | 10000   |                      |  |  |  |
| KY-90-04114 | *       |           | 2      | 199        | 1631-1647 W. Madisor                                      | n St. Louisville, KY |  |  |  |
| KY-90-0411  | 5       | 6         | 2      |            | 40203<br>1631-1647 W. Madiso                              |                      |  |  |  |
| KY-90-0411  | 6       | 9         | 2      | 199        | 10000   |                      |  |  |  |
|             |         |           | 2      |            | 40203<br>1631-1647 W. Madison St. Louisville, KY<br>40203 |                      |  |  |  |
| KY-90-041   | 17      | 0         |        |            | 40205   | on St. Louisville, K |  |  |  |



Fair Housing Does the agency have a written non-discrimination policy? Comment: Can the agency document that staff have been trained in fair housing practices? (sign in sheets) Adequate Adequate Have there been any fair housing complaints made against this agency? If so, please provide Comment: documentation that the compliants have been resolved. Comment: Are services provided to clients without regard to race, color, national origin, sex, religion, disability, familial status, age, sexual orientation or gender identity? Does the agency's tenant selection plan reveal language that supports fair housing practices? Adequate Does the agency provide opportunity for soliciting voluntary indications of handicapped status Comment: and requests for Reasonable Accommodations? Comment: Does the agency have procedures in place to process a reasonable accomodation request? Adequate Comment: Comment: Are clients informed of their rights to fair housing at application or intake? Adequate Comment: Does the agency letterhead display the Fair Housing logo? Adequate Comment: Does the agency have a written grievance procedure? Adequate Is the grievance procedure shared with clients? Comment: Adequate Is the project subject to affirmative marketing practices? (Multi-Family Projects includes homeowner projects with 5 or more units) Comment: Is there adequate documentation to support that the agency has affirmatively marketed the program/project, and included the fair housing logo in marketing materials? Is there a Title VI Coordinator? (Federal Funded Recipients Only) Comment: Are Fair Housing Posters prominently displayed? Comment:

- - - - - - Eurodod



## **Proactive Compliance TA**

- When property ownership changes:
  - Asset Managers alert Compliance Staff
  - Compliance will then add to next year's rotation
  - Also offer to do a TA visit to inform them about what they've gotten themselves into
- Compliance staff also reser



# KHC'S APPROACH TO ASSET MANAGEMENT



### **Building Out KHC's Asset Management**

KHC worked with an AM consultant in 2015:

- 1. Developed AM policies and procedures.
- 2. Risk-based approach with each staff having a portfolio of projects.
- 3. Annual Impact Reviews rendering a risk rating.
- 4. Delegation of decision making authority.
- 5. Establishment of an Asset Management Committee that meets quarterly.



#### **Building Out KHC's Asset Management**

AM Committee Delegation to decisions Portfolio review ADMS/TDCS trends



# **Asset Mgt Impact Review Scoring**

- Loan Payments/Foreclosure Risk
- DCR
- Vacancy
- Inspection issues (low REAC)
- Projected vs Actual
  - Income
  - Cash Flow
  - Operating Expenses



# **Asset Mgt Impact Review Scoring**

| Risk Rating   |  |  |  |  |  |  |  |  |  |
|---|--|--|--|--|--|--|--|--|--|
| Pass  |  |  |  |  |  |  |  |  |  |
| Pass/Watch  |  |  |  |  |  |  |  |  |  |
| Special Mention   |  |  |  |  |  |  |  |  |  |
| Substandard, Foreclosure not probable                     |  |  |  |  |  |  |  |  |  |
| Substandard, Foreclosure a significant risk > 5 years out |  |  |  |  |  |  |  |  |  |
| Substandard, Foreclosure a significant risk< 5 years      |  |  |  |  |  |  |  |  |  |
| Doubtful, foreclosure probable within 1 year              |  |  |  |  |  |  |  |  |  |
| Foreclosure or Deed in Lieu process underway              |  |  |  |  |  |  |  |  |  |
|   |  |  |  |  |  |  |  |  |  |

#### **Authority Data Management System**

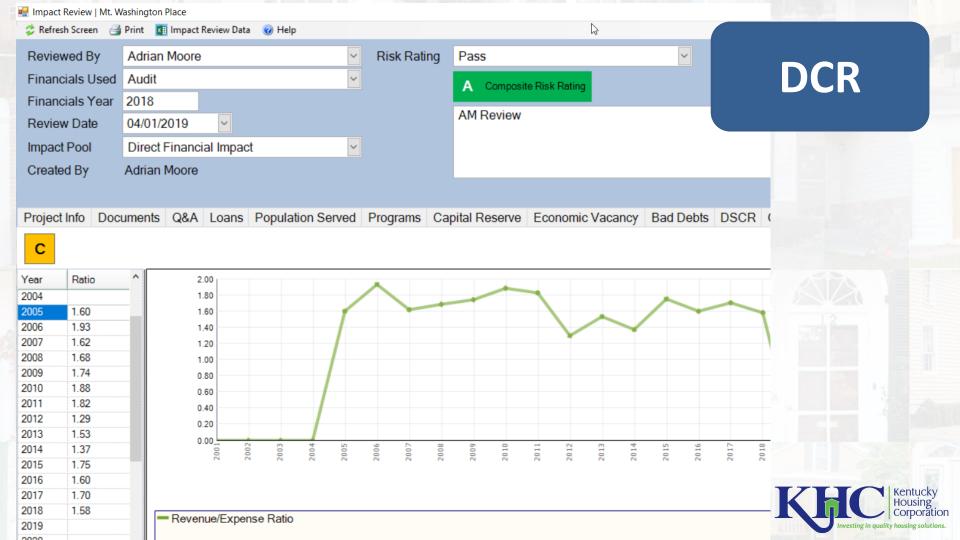
| •                                |   |              |          |                           |          |                  | AuthorityDMS v 5.4.3.3 - [Project - Mt. Washington Place] |             |                  |                         |           |                       |              |                 | G,                |      |            |        | ×   |
|----------------------------------|---|--------------|----------|---------------------------|----------|------------------|---|-------------|------------------|-------------------------|-----------|-----------------------|--------------|-----------------|-------------------|------|------------|--------|-----|
| (                                | General   | Acco         | unting   | Utilitie                  | es U     | FA               | Messaging   | Web Dra     | w                |                         |           |                       |              |                 |                   |      |            | - 1    | = x |
| Building In                      | formatio  | on Forms     | Draws    | Monito                    | ring Fee | es Doc           | ument Search  | Document    | t Classification | HDS export              | Impact    | Review                | $\mathbf{>}$ |                 |                   |      |            |        |     |
| Project N                        | ame 🚺   | lt. Washingt | on Place | ce                        |          |                  | Project Manager   |             |                  | 8                       | Programs  |                       |              |                 |                   |      |            |        |     |
| Add                              | ess 1   | 2053 Hwy. 4  | 44 East  |                           |          |                  | Other Manager   | Adrian M    | loore            |                         | Source    |                       | Progra       | m               | / Award #         | Stat | Award Ar   | mou    |     |
|                                  | _   | ,            |          |                           |          | _                | a second second second                                    |             |                  |                         | Risk Sha  | aring                 | Rental       | Production      | KY-99-034         | Mo   | 1          | \$0.00 |     |
| Addre                            | ss 2  |              |          |                           |          |                  | Inspector   |             |                  | 8                       | Tax Exer  | mpt Bond              | Rental       | Production      | KY-99-034         | Con  | 1          | \$0.00 |     |
| City, St                         | Zip N   | It. Washingt | on 🗸     | KY v                      | 4004     | 7.               | Process Type  | COMPLI      | ANCE EUA-Risk    | Sharin 🗸                | Federal 1 | Tax Credit            | Rental       | Production      | KY-99-034         | App  | \$117,72   | 24.00  |     |
|                                  | St, Zip Mt. Washington V KY V 40047-<br>County Bullitt View on<br>ne/Fax (270) 259-5461 ( ) -<br>ed Census Tract DDA Scattered Site us<br>us Tract<br>oject Buildings 4<br>s Contacts Districts Partnership Status C<br>Role Entity Details<br>neral Partner View/Edit Details  |              |          |                           |          |                  | HOME  |             | SU-Re            | ntal Production Funding | KY-99-034 | App                   | \$325,00     | 00.00           |                   |      |            |        |     |
| Co                               | unty E  | Sullitt      |          | ~                         | View o   | n map            | Stage   | Active      |                  | ~                       | Click Her | re To Add A I         | New Program  | <b></b>         |                   |      |            |        |     |
| Phone                            | Fax (2  | 270) 259-546 | 51       | ()                        | e :      |                  |   |             |                  |                         |           |                       |              |                 |                   |      |            |        |     |
| Qualified                        | Census  | Tract        | DDA [    | Scatter                   | ed Site  |                  |   |             |                  |                         |           |                       |              |                 |                   |      |            | _      |     |
| Census                           | Tract   |              |          |                           |          |                  |   |             |                  |                         | Project   | Counts                |              | ect Type        |                   |      |            |        |     |
|                                  |   |              |          |                           |          |                  |   |             |                  |                         | New       | and the second second |              | Elderly         |                   |      |            |        |     |
| Total Proje                      | ect Buildi  | ings 4       |          |                           |          |                  |   |             |                  |                         | Rehab     |                       |              | al Needs 100%   |                   |      |            |        |     |
|                                  | Census Tract  |              |          |                           |          |                  |   |             |                  |                         | rienab    |                       | Spec         | ial Needs Units |                   |      |            |        |     |
|                                  | County       Bullitt       View of the construction of th |              |          |                           |          |                  |   |             | Total            | 32                      |           | Family                |              |                 |                   |      |            |        |     |
| Entities                         | Conta   | cts Distri   | cts Par  | tnership                  | Status   | Comment          | s Documents   | Scoring     | Sources/Loans    | Constructi              | on Costs  | Amenities             | Features     | Expenses/Income | Population Served | Deve | elopment 1 | Гуре ≮ | .>  |
| Entity Bo                        | le  | -            | E        | ntity Details             |          | - 1              | Entity Name   |             |                  |                         | -         |                       |              |                 | -di-              |      |            |        | V   |
|                                  |   | er           | 1.11     | Contraction of the second |          |                  | Watkins Investme  | nts IICI    | P/SLP            |                         |           |                       |              |                 |                   |      |            |        | _   |
|                                  |   |              |          |                           |          | Watkins Investme |   |             |                  |                         |           |                       |              |                 |                   |      |            |        |     |
|                                  |   |              |          |                           |          | Mt. Washington P |   |             |                  |                         |           |                       |              |                 |                   |      |            | _      |     |
|                                  |   |              |          |                           |          |                  | Homeland, Inc.  | doc, Lining |                  |                         |           |                       |              |                 |                   |      |            |        |     |
|                                  |   |              |          |                           |          |                  |   |             |                  |                         |           |                       |              |                 |                   |      |            |        |     |
| * Click Here To Add A New Entity |   |              |          |                           |          |                  |   |             |                  |                         |           |                       |              |                 |                   |      |            |        |     |

| 🖶 Impact Review   Mt. W | lashington Place  |                                 |                         |          |
|-------------------------|---|---------------------------------|-------------------------|----------|
| ᡷ Refresh Screen 🛛 🗃    | Print 🛛 Impact Review Data 🕜 Help                             |                                 |                         |          |
| Reviewed By             | Adrian Moore  | <ul> <li>Risk Rating</li> </ul> | Pass                    | Income   |
| Financials Used         | Audit   | ~                               | A Composite Risk Rating |          |
| Financials Year         | 2018  |                                 |                         |          |
| Review Date             | Used Audit   Year 2018 te 04/01/2019  Direct Financial Impact |                                 | AM Review               | Trending |
| Impact Pool             | Direct Financial Impact                                       | ~                               |                         | 0        |
| Created By              | Adrian Moore  |                                 | L                       |          |

| Projec | t Info Docu | uments Q&A | Loans   | Population Served  | Programs         | Capital Reserve | Economic Vacancy                     | Bad Debts            | DSCR | Cash Flow            | Income       | Revenue/Expense              | Expenses             |   |
|--------|-------------|------------|---------|--------------------|------------------|-----------------|--------------------------------------|----------------------|------|----------------------|--------------|------------------------------|----------------------|---|
| Year   | Projection  | Actual     | Pct     | ^                  |                  |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2001   | \$116,564   |            |         |                    | \$200000         |                 |                                      |                      |      | -                    | 1            |                              |                      |   |
| 2002   | \$118,895   |            |         |                    |                  |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2003   | \$121,273   |            |         |                    | \$160000         |                 |                                      |                      |      |                      | ++           |                              |                      |   |
| 2004   | \$123,698   |            |         |                    |                  |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2005   | \$126,172   | \$134,546  | 106.64% |                    |                  |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2006   | \$128,695   | \$135,132  | 105%    |                    | \$120000         |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2007   | \$131,269   | \$133,590  | 101.77% |                    |                  |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2008   | \$133,894   | \$141,860  | 105.95% |                    | \$80000          |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2009   | \$136,572   | \$148,819  | 108.97% |                    |                  |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2010   | \$139,303   | \$152,390  | 109.39% |                    | \$40000          |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2011   | \$142,089   | \$157,609  | 110.92% |                    |                  |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2012   | \$144,931   | \$160,210  | 110.54% |                    |                  |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2013   | \$147,830   | \$165,064  | 111.66% |                    | 2001_0 <b>\$</b> | 2003            | 2005<br>2003<br>2009<br>2009<br>2010 | 2011<br>2012<br>2013 | 2014 | 2015<br>2016<br>2017 | 2018<br>2019 | 2020<br>2021<br>2022<br>2023 | 2024<br>2025<br>2026 | 0 |
| 2014   | \$150,787   | \$171,392  | 113.67% |                    | 2 0              | ñ ñ n i         | 0 0 0 0 0                            | 2 2 2                | 10   | 0 0                  | 0 0          | 0 0 0                        | 5 5 5                | 0 |
| 2015   | \$153,803   | \$180,868  | 117.6%  |                    |                  |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2016   | \$156,879   | \$179,987  | 114.73% |                    |                  |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2017   | \$160,017   | \$196,184  | 122.6%  |                    |                  |                 |                                      |                      |      |                      |              |                              |                      | _ |
| 2018   | \$163,217   | \$201,518  | 123.47% |                    | rojection        |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2019   | \$166,481   |            |         |                    | ctual            |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2020   | \$169,811   |            |         |                    |                  |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2021   | \$173,207   |            |         |                    |                  |                 |                                      |                      |      |                      |              |                              |                      |   |
| 2022   | \$176,671   |            |         | <b>,</b>   <b></b> |                  |                 |                                      |                      |      |                      |              |                              |                      |   |

| 🖳 Impact Review   Mt. V        | /ashington Place                    |                    |  |  |  |  |  |  |  |  |  |  |
|--------------------------------|-------------------------------------|--------------------|--|--|--|--|--|--|--|--|--|--|
| ᡷ Refresh Screen 🛛 📑           | Print り Impact Review Data 🕜 Help   |                    |  |  |  |  |  |  |  |  |  |  |
| Reviewed By                    | Adrian Moore                        | ✓ Risk Rating      | Pass 🗸   | Cash Flow  |  |  |  |  |  |  |  |  |
| Financials Used                | Audit                               | ~                  | A Composite Risk Rating  |  |  |  |  |  |  |  |  |  |
| Financials Year                | 2018                                |                    |  |  |  |  |  |  |  |  |  |  |
| Review Date                    | 04/01/2019                          |                    | AM Review  | Trending   |  |  |  |  |  |  |  |  |
| Review Date                    |                                     |                    |  |  |  |  |  |  |  |  |  |  |
| Impact Pool                    | Direct Financial Impact             | ~                  |  |  |  |  |  |  |  |  |  |  |
| Created By                     | Adrian Moore                        |                    |  |  |  |  |  |  |  |  |  |  |
| ,                              |                                     |                    |  |  |  |  |  |  |  |  |  |  |
|                                |                                     |                    |  |  |  |  |  |  |  |  |  |  |
| Project Info Doc               | uments Q&A Loans Population S       | erved Programs Ca  | pital Reserve Economic Vacancy Bad Debts DSC                                 | R Cash Flow Income Revenue/Expense Expenses  |  |  |  |  |  |  |  |  |
| Α                              |                                     |                    |  |  |  |  |  |  |  |  |  |  |
| Year Cash Flow                 | Cash Flow % of Gross Potential Rent | 20.00%             |  |  |  |  |  |  |  |  |  |  |
| 2005                           | W                                   | 0.00%              |  |  |  |  |  |  |  |  |  |  |
| 2006 \$17,773                  | 13.42%                              | -20.00%            |  |  |  |  |  |  |  |  |  |  |
| 2007 (\$19,164)                | -14.26%                             | 2001               | 2005<br>2005<br>2007<br>2008<br>2009<br>2010<br>2011<br>2011<br>2013<br>2013 | 2015<br>2016<br>2017<br>2018<br>2019<br>2021<br>2022<br>2023<br>2023<br>2023<br>2025<br>2025<br>2025<br>2025 |  |  |  |  |  |  |  |  |
| 2008 \$3,809                   | 2.69%                               |                    |  |  |  |  |  |  |  |  |  |  |
| 2009 \$11,212                  | 7.58%                               |                    |  |  |  |  |  |  |  |  |  |  |
| 2010 \$19,113                  | 12.50%                              |                    |  |  |  |  |  |  |  |  |  |  |
| 2011 \$18,908                  | 12.06%                              | Cash Flow % of GP  | R Trend  |  |  |  |  |  |  |  |  |  |
| 2012 \$14,959                  | 9.36%                               |                    |  |  |  |  |  |  |  |  |  |  |
| 2013 \$4,877                   | 2.95%                               |                    |  |  |  |  |  |  |  |  |  |  |
| 2014 \$2,426                   | 1.40%                               | \$60000<br>\$40000 |  |  |  |  |  |  |  |  |  |  |
| 2015 \$27,055                  | 14.99%                              | \$20000            |  |  |  |  |  |  |  |  |  |  |
| 2016 \$15.699<br>2017 \$30.305 | 8.34%                               | \$0                |  |  |  |  |  |  |  |  |  |  |
| 2017 \$30,305<br>2018 \$50,153 | 24.41%                              | -\$20000_10000     | 2004<br>2005<br>2005<br>2009<br>2009<br>2010<br>2011<br>2012<br>2013<br>2013 | 2015<br>2016<br>2017<br>2019<br>2020<br>2021<br>2022<br>2023<br>2023<br>2023<br>2025<br>2023<br>2025<br>2025 |  |  |  |  |  |  |  |  |
| 2010 \$50,155                  | 24.41%                              |                    |  |  |  |  |  |  |  |  |  |  |
| 2019                           |                                     |                    |  |  |  |  |  |  |  |  |  |  |
| 2021                           |                                     |                    |  |  |  |  |  |  |  |  |  |  |
| 2022                           |                                     | - Cash Flow        |  |  |  |  |  |  |  |  |  |  |
| 2023                           | ¥                                   |                    |  |  |  |  |  |  |  |  |  |  |
| <                              | >                                   |                    |  |  |  |  |  |  |  |  |  |  |

🕏 Refresh Screen 🛛 🔄 Print 🛛 🛐 Impact Review Data 📀 Help **Risk Rating** Pass Reviewed By Adrian Moore  $\sim$  $\sim$ Economic Financials Used Audit  $\sim$ A Composite Risk Rating **Financials Year** 2018 AM Review **Review Date** 04/01/2019  $\sim$ Vacancy Impact Pool **Direct Financial Impact**  $\sim$ Created By Adrian Moore Economic Vacancy Bad Debts DSCR Cash Flow Income Revenue/Ex Project Info Documents Q&A Loans Population Served Programs Capital Reserve Α Economic Vacanc ^ Year 00.00% 5.00% 2005 00.12% 2006 4.00% 2007 05.31% 2008 00.21% 3.00% 2009 00.76% 01.97% 2010 2.00% 2011 00.05% 2012 00.05% 1.00% 01.37% 2013 2014 01.96% 0.00% 2003 008 2010 2012 2013 2014 03.52% 2002 004 2005 2006 2007 2009 2011 2015 2016 2017 2018 2019 2020 2021 2022 2023 2015 200 05.12% 2016 02.50% 2017 03.08% 2018 2019 Economic Vacancy 2020 2021 2022 2023 ~ <



| 🖳 Impact Review   Mt. W | /ashington Place                  |                                 |  |           |
|-------------------------|-----------------------------------|---------------------------------|--|-----------|
| 👶 Refresh Screen 🛛 🗃    | Print 📓 Impact Review Data 🔞 Help |                                 |  |           |
| Reviewed By             | Adrian Moore                      | <ul> <li>Risk Rating</li> </ul> | Pass                                   | ОрЕх      |
| Financials Used         | Audit                             | ~                               | A Composite Risk Rating                | Οριλ      |
| Financials Year         | 2018                              |                                 | 1000 1000 1000 1000 1000 1000 1000 100 |           |
| Review Date             | 04/01/2019 ~                      |                                 | AM Review                              | Trending  |
| Impact Pool             | Direct Financial Impact           | ~                               |  | including |
| Created By              | Adrian Moore                      |                                 |  |           |

| Project | Info Docur | ments (   | Q&A Loans | Population Served | Programs Ca         | apital Reserve | Economic Vacancy    | Bad Debts  | DSCR                 | Cash Flow                    | Income               | Reven                | ue/Expense                   | e Exp        | oense        | s            |
|---------|------------|-----------|-----------|-------------------|---------------------|----------------|---------------------|--|----------------------|------------------------------|----------------------|----------------------|------------------------------|--------------|--------------|--------------|
| Year    | Projection | Actual    | Bad Debt  | Actual - Bad Debt | Actual % of Project | tion PUPA      | PUPA County Average | ^  |                      |                              |                      |                      |                              |              |              |              |
| 2001    | \$58,930   |           |           |                   |                     |                |                     | \$2000   | 00                   |                              |                      | $\Lambda$            |                              |              |              |              |
| 2002    | \$60,698   |           |           |                   |                     |                |                     | \$1000   | 00                   |                              |                      |                      | 111                          | +++          | ++           | ++           |
| 2003    | \$62,519   |           |           |                   |                     |                |                     |  | 50                   |                              |                      |                      |                              |              |              |              |
| 2004    | \$64,395   |           |           |                   |                     |                |                     |  | 2001<br>2002<br>2003 | 2004<br>2005<br>2006<br>2007 | 2009<br>2010<br>2011 | 2012<br>2013<br>2014 | 2015<br>2016<br>2017<br>2018 | 2019<br>2020 | 2021<br>2022 | 2023<br>2024 |
| 2005    | \$66,327   | \$84,026  | \$0       | \$84,026          | 126.68%             | \$2,626        |                     |  | 0 0 0                | 0 0 0 0                      | 1000                 | 0 0 0                | 0 0 0 0                      | 0 0          | 0 0          | 0 0          |
| 2006    | \$68,317   | \$67,864  | \$266     | \$67,598          | 98.95%              | \$2,121        |                     |  |                      |                              |                      |                      |                              |              |              |              |
| 2007    | \$70,367   | \$83,104  | \$2,500   | \$80,604          | 114.55%             | \$2,597        |                     |  |                      |                              |                      |                      |                              |              |              |              |
| 2008    | \$72,478   | \$84,955  | \$0       | \$84,955          | 117.21%             | \$2,655        |                     | - Project  | ion                  |                              |                      |                      |                              |              |              |              |
| 2009    | \$74,652   | \$85,940  | \$519     | \$85,421          | 114.43%             | \$2,686        |                     | - Actual   | ION                  |                              |                      |                      |                              |              |              |              |
| 2010    | \$76,892   | \$81,589  | \$487     | \$81,102          | 105.48%             | \$2,550        | \$2,857             | - Actual   |                      |                              |                      |                      |                              |              |              |              |
| 2011    | \$79,199   | \$86,898  | \$0       | \$86,898          | 109.72%             | \$2,716        | \$3,170             |  |                      |                              |                      |                      |                              |              |              |              |
| 2012    | \$81,575   | \$228,757 | \$80      | \$228,677         | 280.33%             | \$7,149        | \$3,434             | \$800  |                      |                              |                      | Α                    |                              |              |              |              |
| 2013    | \$84,022   | \$108,225 | \$828     | \$107,397         | 127.82%             | \$3,382        | \$3,317             | \$600  |                      |                              |                      | $\wedge$             |                              |              |              |              |
| 2014    | \$86,543   | \$124,940 | \$0       | \$124,940         | 144.37%             | \$3,904        | \$3,663             | \$200  |                      |                              |                      |                      |                              |              |              |              |
| 2015    | \$89,139   | \$103,280 | \$2,362   | \$100,918         | 113.21%             | \$3,228        | \$3,723             |  | 50                   |                              |                      |                      |                              |              |              |              |
| 2016    | \$91,813   | \$112,339 | \$794     | \$111,545         | 121.49%             | \$3,511        | \$3,897             |  | 2001<br>2002<br>2003 | 2005<br>2005<br>2006<br>2007 | 2009<br>2010<br>2011 | 2012<br>2013<br>2014 | 2015<br>2016<br>2017<br>2018 | 2019<br>2020 | 2021<br>2022 | 2023<br>2024 |
| 2017    | \$94,567   | \$115,445 | \$2,547   | \$112,898         | 119.38%             | \$3,608        |                     |  | 0 0 0                | 0 0 0 0                      | 1000                 | 0 0 0                | 0 0 0                        |              | 0 0          | 0 0          |
| 2018    | \$97,404   | \$127,313 | \$602     | \$126,711         | 130.09%             | \$3,979        |                     | And a second sec |                      |                              |                      |                      |                              |              |              |              |
| 2019    | \$100,326  |           |           |                   |                     |                |                     |  |                      |                              |                      |                      |                              |              |              |              |
| 2020    | \$103,336  |           |           |                   |                     |                |                     | - PUPA   |                      |                              |                      |                      |                              |              |              |              |
| 2021    | \$106,436  |           |           |                   |                     |                |                     |  |                      | Verage                       |                      |                      |                              |              |              |              |
| <       | A100.000   |           |           |                   |                     |                | >                   | FUPA   | County A             | weidge                       |                      |                      |                              |              |              |              |
|         |            |           |           |                   |                     |                |                     | 8  |                      |                              |                      |                      |                              |              |              |              |

|      | <b>D</b> 1 11 |           |          |                   |                        | DUDA    |                     |
|------|---------------|-----------|----------|-------------------|------------------------|---------|---------------------|
| Year | Projection    | Actual    | Bad Debt | Actual - Bad Debt | Actual % of Projection | PUPA    | PUPA County Average |
| 2001 | \$58,930      |           |          |                   |                        |         |                     |
| 2002 | \$60,698      |           |          |                   |                        |         |                     |
| 2003 | \$62,519      |           |          |                   |                        |         |                     |
| 2004 | \$64,395      |           |          |                   |                        |         | ОрЕх                |
| 2005 | \$66,327      | \$84,026  | \$0      | \$84,026          | 126.68%                | \$2,626 | Opla                |
| 2006 | \$68,317      | \$67,864  | \$266    | \$67,598          | 98.95%                 | \$2,121 |                     |
| 2007 | \$70,367      | \$83,104  | \$2,500  | \$80,604          | 114.55%                | \$2,597 | Trending            |
| 2008 | \$72,478      | \$84,955  | \$0      | \$84,955          | 117.21%                | \$2,655 |                     |
| 2009 | \$74,652      | \$85,940  | \$519    | \$85,421          | 114.43%                | \$2,686 |                     |
| 2010 | \$76,892      | \$81,589  | \$487    | \$81,102          | 105.48%                | \$2,550 | \$2,857             |
| 2011 | \$79,199      | \$86,898  | \$0      | \$86,898          | 109.72%                | \$2,716 | \$3,170             |
| 2012 | \$81,575      | \$228,757 | \$80     | \$228,677         | 280.33%                | \$7,149 | \$3,434             |
| 2013 | \$84,022      | \$108,225 | \$828    | \$107,397         | 127.82%                | \$3,382 | \$3,317             |
| 2014 | \$86,543      | \$124,940 | \$0      | \$124,940         | 144.37%                | \$3,904 | \$3,663             |
| 2015 | \$89,139      | \$103,280 | \$2,362  | \$100,918         | 113.21%                | \$3,228 | \$3,723             |
| 2016 | \$91,813      | \$112,339 | \$794    | \$111,545         | 121.49%                | \$3,511 | \$3,897             |
| 2017 | \$94,567      | \$115,445 | \$2,547  | \$112,898         | 119.38%                | \$3,608 |                     |
| 2018 | \$97,404      | \$127,313 | \$602    | \$126,711         | 130.09%                | \$3,979 |                     |
| 2019 | \$100,326     |           |          |                   |                        |         |                     |
| 2020 | \$103,336     |           |          |                   |                        |         |                     |





PUPA
 PUPA County Average

### **Portfolio Reviews**

|          |   |       |           | -            |          |        |                  | _                        |                      | Last          | Compliance Review Issues  | Monitoring Status | scheduled  |                     |  |   |
|----------|---|-------|-----------|--------------|----------|--------|------------------|--------------------------|----------------------|---------------|---|-------------------|--|---------------------|--|---|
|          |   |       |           |              |          |        |                  |                          | Maturity             | ,             | AM Comments   | Compliance        |  |                     |  |   |
| _        |   | Units |           | City         | 15 End   | 30 End | Loan Source      | Balance                  | Watarity             |               |   | Review            | Project had numerous physical issues   |                     |  |   |
|          | Project Name                            |       | County    | City         |          |        | Exchange<br>TCAP | \$1,588,757<br>\$398,658 | 12/31/20<br>12/01/20 | 41            | ARRA Project<br>ast Impact Review =<br>Substandard D+                                 | 8/7/2018          | with 2018 review. Management<br>requested an extension in order to clear<br>all issues. Project scored a Satisfactory<br>due to the amount of physical issues.<br>Project is set for a physical review only in | Closed all clear    | 2021-Full review-<br>2019 Physical<br>review only. |   |
| KDV      | A Homes 07                              | 26    | Rowan     | Morehead     | 2026     | 2041   | AHTF             | \$355,918                |                      |               | ARRA Project<br>Last Impact Review =  | 1/16/2019         | 2019.<br>Desk Review-files only-Review closed<br>with no issues.   | Closed all clear    | 2020   |   |
| $\vdash$ |   |       | Jefferson | Louisville   | 2026     | 2041   | Exchange<br>AHTF | \$1,555,598<br>\$306,936 |                      | 046           | Substandard D+<br>urrent Occupancy = 95%<br>Homes can be sold but                     | 1/10/2000         |  |                     |  | T |
| KD       | KDVA Homes 08<br>Cottages of Fawn Lakes | +     |           |              |          | 2043   | SMAL             | \$625,273<br>\$300,00    |                      | re<br>2043 an | payment of SMAL (\$70K)<br>d AHTF (\$30K) is required<br>after each sale.             | 3/9/2018          | 2018 review issues were management<br>didn't submit the Annual Performance<br>Reports for current year.  | Closed all clear    | 2021   |   |
| Co       |   | 10    | Jefferso  | Louisville   | n/a      | 2045   | AHTF             |                          |                      |               | Last Impact Review =<br>Substandard D+<br>ARRA Project<br>Last Impact Review =        | 3/6/2018          | Several file issues were noted due to<br>income and assets not verified correct<br>Several physical findings that were   | Y. Closed all clear | 2021   |   |
| F        | Apartments                              | 66    | Jefferso  | n Louisville | 2026     | 2041   | TCAP<br>Exchang  | \$3,756,5<br>\$1,102,2   |                      | 12026         | Substandard D+<br>Current Occupancy = 86%<br>Housing Credit Only                      |                   | corrected.<br>Several physical findings only- all  | Closed all clea     | r 2019   | 9 |
| ľ        | Vilart Arms Apartments                  | 24    | Jeffers   | on Louisvil  | e 2015   | 2030   | 0                |                          |                      |               | Last Impact Review =<br>Pass/Watch Current<br>Housing Credit Only                     | 6/12/2014         | Several physical findings only- all  | Closed all clea     | ar 2019  |   |
|          | Russell Emerging A                      |       |           | 1            | le 2015  | 203    | 0                |                          |                      |               | Last Impact Review =<br>Pass/Watch Current  | 6/12/2014         | corrected.   |                     | ar 2021  |   |
|          | Russell Emerging B                      | 2     | 4 Jeffers |              |          | 203    | 1                |                          |                      |               | Housing Credit Only<br>Last Impact Review = Pa<br>Current Occupancy = 76              | ss 5/17/201       |  |                     |  |   |
|          | West Louisville Emerging                | з     | 34 Jeffer | son Louisv   | lle 2016 |        |                  |                          |                      |               | Housing Credit Only<br>Last Impact Review =   |                   | 8 Several physical findings-all correct  | ed. Closed all cit  |  |   |
|          | Norton Commons Senior Residences        |       | 24 Jeffe  | son Louisv   | ille 202 | 1 20   | 36               |                          |                      |               | Substandard D+<br>Housing Credit Only<br>Single Family Homes                          |                   | 16 Several physical findings-all correc  | ted. Closed all c   | ear 2019   | 1 |
|          | Maidie Lane                             |       | 7 She     | lby Shelb    | ville 20 | 16 20  | )31              |                          |                      |               | Last Impact Review<br>Special Mention<br>Current Occupancy = 5<br>Housing Credit Only | 57%<br>Y          | Very few physical findings -all cle  |                     | lear 202   | 1 |
| 204      |   |       |           |              | 20       | 16 2   | 031              |                          |                      |               | Last Impact Review<br>Substandard D+  |                   | within 30 days of review.  |                     |  |   |

Next review

## **Examples of Coordination**

- AM Committee meets quarterly
- AM Committee approves owner changes contingent upon TA sessions with Compliance Staff.
- Portfolio Reports for AM Committee & for upfront LIHTC decision process



## **Next Steps & Aspirations**

- Portfolio Assessment
- Multiple underwriting standards based on real #s seen by AM (historic adaptive reuse)
- Early alerts and interventions when property starts to go off-trend.
- Analysis of properties/portfolios that do better than projected.



# **Key Ingredients**

- ADMS software & in house developers
- Executive-level approval & support
  - To shift to risk-based approach.
  - To value compliance & asset management.
  - To bring in AM consultant.
  - To get IT staff to commit time on development for Compliance & Asset Management.



## Thank You

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