## **Considerations in Data Warehouse Architecture**



National Council *of* State Housing Agencies



## **Speakers**

- Discussion Leader: Liana Webb, Chief Information Officer | Oregon Housing and Community Services
- Brian DeChambeau, Manager of Research and Evaluation | Rhode Island Housing
- Tyler McLaughlin, Data and AI Specialist | Microsoft



### **RIHousing Applications to Data Warehouse Flow**





## **Oregon's Story**



#### OREGON HOUSING and COMMUNITY SERVICES



**Colonia Paz** 

**Considerations in Data Warehouse Architecture** 

Tyler McLaughlin, Data and Al Specialist | Microsoft



National Council *of* State Housing Agencies





Microsoft

NCSHA



Azure



#### **Synapse Analytics**

- Azure Data Lake Storage

   staging area.
- Azure Data Factory data is cleansed and transformed.
- Azure Analysis Services

   simplifies analysis of business data.
- Microsoft Power BI analysts use PBI to analyze warehoused data.



#### What makes a robust data warehouse?

- Tiered Architecture: Bottom, Middle, Top
- Investing in the right tools and technologies
- Diversification of dataflows
- End-to-end solution





#### **Data-driven Decision-making**

OHCS Homelessness and Housing Programs Dashboard by Oregon Housing and Community Services

```
· ☆ ペ 모 🙊
```



Time Period Covered: 07/01/2022 - 06/30/2023

65% of people are visual learners



OHCS Housing Instability Dashboard

Demographics of People Served



80% of information is retained through visualization

60,000x speed of visuals processed vs text

#### **Internal Dashboarding**



#### **Internal Dashboarding**



#### Interactive

#### Integration

#### Local Data

Alerts

#### Connectors

Security

#### Turnkey



#### **Data-driven Decision-making**

65%

of people are visual learners

80% of information is retained through visualization

60,000x speed of visuals processed vs text Click on a Continuum of Care location to filter the dashboard. Use the filter dropdown menu to reselect all of California.

0K 19K

Source: HDIS

\* indicates that data are suppressed. To protect confidentiality, group data are suppressed when they contain fewer than 11 individuals; other groups may be complementarily suppressed when data could be used to calculate data for groups with fewer than 11 individuals. Subpopulation estimates (i.e., individuals and people in families with children) may not add up to total population estimates (i.e., people experiencing homelessness) because some people have unknown household types.

HDIS V1.8

Unaccompanied youth may be undercounted due to reporting practices (see Data Sources and Notes).

Yuba/Sutter CoC is excluded from the CoC drop-down menu due to incomplete data.

Of the 74,947 people who accessed the homelessness response system in Los Angeles County CoC in 2023 (Data through June 30th):





### **Questions to Consider**

- Where do data and data projects live? IT, Research Department? (Both)
- How can data help HFAs make decisions? How can data expose inequity?
- How does training factor into large-scale data warehouse projects?
- How can a data warehouse help communication with policy makers?
- How do you normalize and standardize data?

### **Thank you**



National Council *of* State Housing Agencies