

Optimizing Compliance and Asset Management with Technology

Asset Management Portal

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Overview - Beginning

- No internal process of collecting and saving property information
- No storage capability
- No ease of analysis
- Portfolio grew with ARRA projects in 2008/2009 and HOME program assignment in 2011
- Need for financial trends to improve future LIHTC QAPs
- IFA engaged McGladrey, LLP to help in developing the portal

²⁰¹⁸Overview - Development



- Coding/Linking of software applications within IFA
 - Benedict Group Loans!
 - Loan number, type, balance, maturity date
 - AOD-MF
 - Project name, owner and management info, project characteristics
 - Physical and File findings
 - Testing by staff and two large management companies

Project Dashboard



6/13/2018

Asset Management (AM)

Project Dashboard

of 1 > >1 Find | Next General Information AOD MF Project Number Project Name Project Street Address Project City Project Zip Code Project County Owner Entity Owner Name Owner Email Owner Phone AUTHORITY Management Company

Management Email		
Project Characterist	ics	
Project Type	New Construction	
Housing Type	Multifamily Residential	
Targeted Population	Other	
Number of Units	32	
Placed in Service Date	8/8/2002	
Affordability Date	2/4/2023	
Last Audit/Inspection Date	2017	

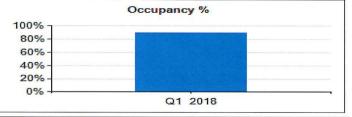
Tax Credit/Subsidy In	nformation
LIHTC Type	New Construction, No Federal Subsidy
LIHTC Number	00-21
TCAP (Yes or No)	Ν
1602 (Yes or No)	Ν
Section 8 (Yes or No)	N

Analysis Data Points		
Number Units Occupied	28	
Date of Current Analysis	6/12/2018	
Replacement Reserve Balance	\$105,305	
Current Year Deposits to RR	\$12,464	
Operating Reserve Balance	\$95,845	
Loan Delinquency (days)		
Loan Amendments		
Must Pay Debt Service	\$46,728	
Physical Compliance Findings		
File Compliance Findings		
Amortization Expense	\$0	
Depreciation Expense		
Interest Expense	\$0	
Total Expenses	\$114,167	75
Total Income	\$184,114	

Indicator Type	Indicator Output	Status	Watchlist Points
Occupancy (Physical)	87.50	Watch List	15
Replacement Reserves (per unit per year)	\$206	Performing	0
Operating Reserves	7.15	Performing	0
Loan Status	О	Performing	0
DSCR	1.23	Performing	O
Physical Compliance Findings	0.00	Performing	О
File Compliance Findings	0.00	Performing	O
Report Submission Delinquency (Y/N)	N	Performing	0
Operating Expenses per unit	\$3,568	Performing	0
NOI Margin	37.99	Performing	0

Total Watch List F	Points	15
Watch List Status		Performing
Occupancy	04 2048	

Occupancy Trending	Q1 2018
# of units vacant	3
Occupancy %	90%



Project Note	s	
Modified On	Modified By	Note

Loan Information	
Loan 1 Number	00-HM-422
Loan 1 Type	HOME Program Loans
Loan 1 Balance	\$612,942
Loan 1 Maturity Date	11/30/2022

Loan Information		
Loan 3 Number	*	
1 2 T		

Loan Information	
Loan 2 Number	
Loan 2 Type	
Loan 2 Balance	
Loan 2 Maturity Date	

Loan Information	
Loan 4 Number	
1 4 T	



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Information Obtained

- TCAP and Section 1602 projects higher submission requirements
 - Quarterly financials, operating budgets, audits, insurance certificates, and tax returns
- Projects with IFA loans
 - Financial audits and insurance certificates
- Other LIHTC projects
 - Financial audits
- HOME projects
 - HOME rent increase requests
- Data entry all projects
 - Monthly occupancy data
 - Financial data from audits
- Of projects required to submit audits, over 80% have uploaded the last two years

Submission Uploads



6/6/2018 Asset Management (AM)

Γ	Submissions					
		Year: All Years				
	Action	Submission Type	Project Type	Special Indicators	Year	Due Date
	Submit	HOME Rent Increase Request	ALL	HOME Project	2018	7/16/2018

Documents

Upload Document

Record Count: 9 Page 1 of 1

Title	Project Type	Fiscal Year	Document Type	Date Submitted	Date Type	Date	Due Date
2017 Annual Financials	Loan	2017	Annual Audit	4/9/2018	Effective Date	12/31/2017	
Insurance Certificate	Loan	0	Insurance Certificates	10/13/2017	Expiration Date	10/1/2018	
2016 Annual Financials	Loan	2016	Annual Audit	4/4/2017	Effective Date	12/31/2016	
Insurance Certificate	Loan	0	Insurance Certificates	10/24/2016	Expiration Date	10/1/2017	
Insurance Certificate	Loan	0	Insurance Certificates	4/26/2016	Expiration Date	10/1/2016	
2015 Annual Financials	Loan	2015	Annual Audit	3/9/2016	Effective Date	12/31/2015	
Insurance Certificate	Loan	0	Insurance Certificates	8/4/2015	Expiration Date	4/1/2016	
2014 Annual Financials	Loan	2014	Annual Audit	4/13/2015	Effective Date	4/13/2015	
Riverside Estates LP - 2013 Audit	N/A	N/A	Annual Audit	6/24/2014	Effective Date	6/24/2014	

Occupancy Data Entry



6/6/2018 Asset Management (AM)

Occupancy Data Submittal

Monthly Occupancy For 2018 (32 Units) January 31, 2018: 30 @ February 28, 2018: 28 @ March 31, 2018: 28 @ April 30, 2018: @ May 31, 2018: @ June 30, 2018: @ July 31, 2018: @ August 31, 2018: @ September 30, 2018: @ October 31, 2018: @ November 30, 2018: @ December 31, 2018: @ December 31, 2018: @ December 31, 2018: @ October 31, 2018: @ December 31, 2018: @ December 31, 2018: @ October 31, 2018: @ December 31, 2018: @ October	hanges last saved 04/17/2018 1:30:20 PM	by COMMUNITY			
February 28, 2018: 28	Monthly Occupancy For 2018	(32 Units)			
March 31, 2018: 28 (2) April 30, 2018: (2) May 31, 2018: (2) June 30, 2018: (2) July 31, 2018: (2) August 31, 2018: (2) September 30, 2018: (2) October 31, 2018: (2) November 30, 2018: (2) December 31, 2018: (2)	January 31, 2018:	30			
April 30, 2018:	February 28, 2018:	28 🕜			
May 31, 2018:	March 31, 2018:	28			
June 30, 2018:	April 30, 2018:	•			
July 31, 2018:	May 31, 2018:	•			
August 31, 2018:	June 30, 2018:				
September 30, 2018:	July 31, 2018:	•			
October 31, 2018:	August 31, 2018:	•			
November 30, 2018:	September 30, 2018:	•			
December 31, 2018: (2)	October 31, 2018:	•			
	November 30, 2018:	•			
Same Cannot	December 31, 2018:				
Save Cancer			Save	Cancel	

Financial Data Entry



6/6/2018 Asset Management (AM)

Financial Data Submittal

Changes last saved 04/26/2018 9:51:47 AM by IFA\tim.morlan

17 Annual Financials		
2017 Replacement Reserve Balance:	\$105,305	②
2017 Operating Reserve Balance:	\$95,845	
2017 Total Income:	\$184,114	
2017 Real Estate Taxes:	\$21,781	•
2017 Total Expense:	\$114,167	•
2017 Interest Expense:	\$0	②
2017 Depreciation Expense:	\$0	②
2017 Amortization Expense:		②
2017 Current Year Deposits to Replacement Reserves:	\$12,464	?
2017 Must Pay Debt Service:	\$46,728	②



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Benefits

- Ease of uploading and data entry by the property owners/managers
- Frees up e-mail space and time spent saving submittals
- Clarity in performing assessments/analysis of projects for loan restructures and workouts
- Compilation of reports
- Ability to gain knowledge applicable to the LIHTC and HOME programs
- Framework in place to identify risks/issues Project Scorecard and Scoring Matrix

Scoring Matrix



6/6/2018 Asset Management (AM)

Scoring Matrix Category Administration									
Data Point	Performing				Watch List		Work Out		
	From	То	Scoring Points	From	То	Scoring Points	From	То	Scoring Points
Occupancy	92.0000	100.0000	0.00	83.0000	92.0000	15.00	0.00	83.0000	50.00
Replacement Reserve	150.00	10,000,000,000.00	0.00	-1,000,000,000.00	149.00	10.00	-1,000,000,001.00	-1,000,000,001.00	0.00
Operating Reserve	2.00	10,000,000,000.00	0.00	-1,000,000,000.00	1.99	5.00	-1,000,000,001.00	-1,000,000,001.00	0.00
Loan Delinguency	0.00	45.00	0.00	46.00	89.00	20.00	90.00	1,000,000,000.00	50.00
Debt Service Coverage Ratio	1.1000	10,000,000,000.0000	0.00	0.9000	1.0999	15.00	-5.00	0.8999	40.00
Physical compliance findings	0.00	1.00	0.00	1.01	2.00	10.00	2.01	1,000,000,000.00	40.00
File compliance findings	0.00	0.15	0.00	0.15	0.50	10.00	0.50	1,000,000,000.00	40.00
Data Submitted	1.00	1.00	0.00	-1.00	-1.00	0.00	0.00	0.00	50.00
Operating Expense	-100,000.00	4,500.00	0.00	4,500.01	1,000,000,000.00	5.00	1,000,000,001.00	1,000,000,002.00	10.00
NOI/Revenue	20.0000	10,000,000,000.0000	0.00	0.0000	19.9999	10.00	-1,000,000,001.00	-0.0001	20.00

Project Scorecard



6/6/2018 Asset Management (AM)

Project Scorecard

Data Point	Value	Unit of Measure	Watch List Points	Override Points	Category	Override Reason	Override Description
Occupancy	87.50	%	15		Watch List	Please select ▼	
Replacement Reserve	\$205.67	per unit per year	0		Performing	Please select ▼	
Operating Reserve	7.15	# months debt service & operating expenses	o		Performing	Please select v	
Loan Delinquency	0	days late	0		Performing	Please select ▼	
Debt Service Coverage Ratio	1.23	ratio	o		Performing	Please select ▼	
Physical compliance findings	0.00	per reviewed units	o		Performing	Please select v	
File compliance findings	0.00	per reviewed files	o		Performing	Please select ▼	
Data Submitted	Yes	Yes/No	0		Performing	Please select ▼	
Operating Expense	\$3,567.72	per unit	0		Performing	Please select ▼	
NOI/Revenue	37.99	%	0		Performing	Please select ▼	
Operating expenses minus taxes	2887.06	per unit				Please select ▼	
Real estate taxes	680.66	per unit				Please select v	
Score Total			15.00		Performing		

2018

Contact Info

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