



Certified Organization for Resident Engagement & Services

The CORES Certification recognizes organizations that have developed a robust commitment, capacity, and competency in providing resident services coordination in affordable rental housing communities.



The **CORES Certification** was launched by Stewards of Affordable Housing for the Future (SAHF) in 2018 in conjunction with Fannie Mae's *Healthy Housing Rewards™ - Enhanced Resident Services* initiative to recognize organizations that have a history of and competency in providing quality resident services in affordable rental housing.

CORES was developed using SAHF's Framework for a System of Resident Services Coordination, recognizing that resident services coordination is an organizational function and should use a systematic, replicable, and scalable approach to engaging a community in the implementation, management, and evaluation of on-site services.

The CORES Certification is for the organization and covers the entire portfolio where resident services are operated.

- ✓ Organizations are required to complete an online Pre-Screening survey to determine eligibility.
- ✓ The full online CORES application is approximately 50 questions
- ✓ Once approved, the CORES certification lasts for 5 years.
- ✓ CORES certification is one requirement for eligibility for Fannie Mae's Health Housing Rewards – ERS financing.

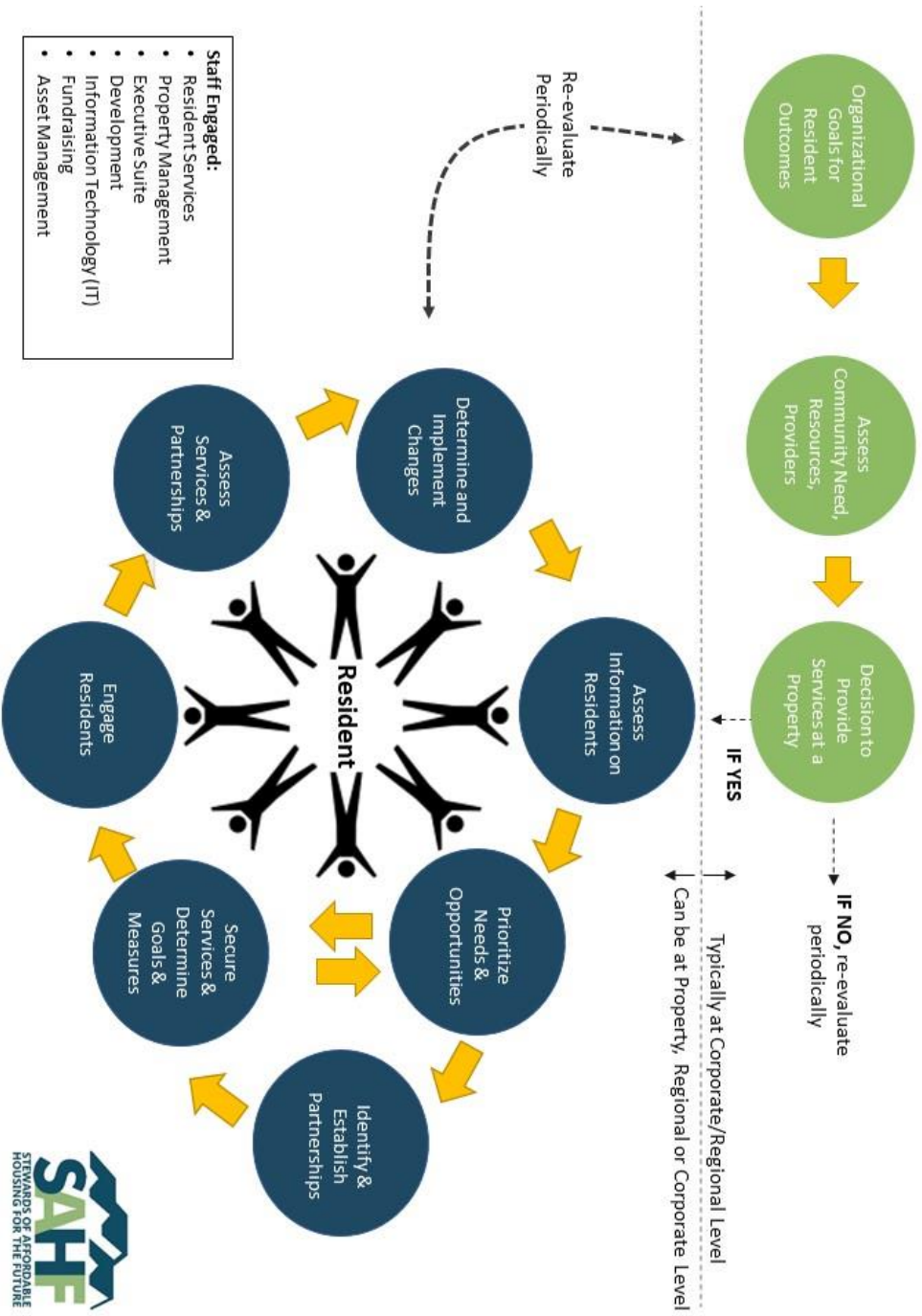
Please visit the CORES website for more information about the benefits, eligibility requirements, guidance on applying, a resource library, and how CORES is aligned with Fannie Mae's Healthy Housing Rewards™ initiative.

Visit www.CORESonline.org for more information.

Contact: CORES@sahfnet.org

A Resident Services Coordination System includes all functions tied to the organizational mission to implement resident services in affordable housing rental properties, including the corporate and site-based staff; funding and partnerships; technology systems; services and programs; research and evaluation; and organizational knowledge gained over time.

Framework for the System of Resident Services Coordination



For More Information: www.CORESonline.org

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