

PURPOSE

HPA80 is designed to empower borrowers by increasing their borrowing capacity and lowering out of pocket costs.

- By offering an interest rate that is lower by
 25% from MassHousing's daily rate;
- 2. By including a 20% discount with our **MI Plus** on the mortgage insurance premiums for these loans; and,
- 3. By offering borrowers a \$1,500 closing cost credit.

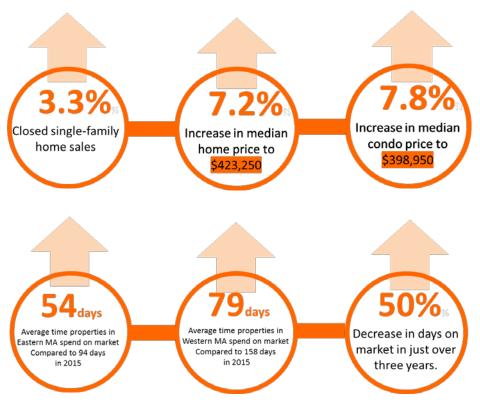


MARKET CHALLENGE

The Massachusetts housing market is hot.

Inventory is low and housing costs are high.

It is difficult for first-time buyers to enter the market.





^{* 2015} market averages for homes listed between \$200,000 and \$499,000 according to MLSPIN

IMPLEMENTATION

Product development was completed and systems ready to go

A call to action was coordinated through the Agency's network of lending and nonprofit partners

We deployed an integrated media marketing strategy (developed in-house) that included direct-to-consumer, multi-language advertising and outreach



Product Development

Closing Cost Credit (\$1500)

Reduced Interest Rate [25 Bps]

Discounted Mortgage Insurance

MI Plus

benef

MassHousing utilized its own resources from an Agency "Opportunity Fund" that was created in March of 2016 to strategically confront key housing challenges facing our Commonwealth and to deploy resources for mission-driven initiatives.

We were able to lower the interest rate by 25 Bps by using the strength of our bond indenture and by creating area median income and loan balance specified MBS pools. As a result of the strong financial standing of MassHousing's Mortgage Insurance Fund, the fund was able to offer a 20% mortgage insurance premium discount to borrowers at or below 80% of area median income.

We have a unique borrower protection called MI Plus. This benefit is available at no additional cost to eligible borrowers on all loans insured by MassHousing. If they should lose their job, MI Plus will pay their monthly principal and interest payments up to \$2,000 per month for up to six months.

Lending Partners Ready

Lender announcement

Call plan follow up

Marketing materials prepared/distributed

Lender trainings in person and via webinar

Marketing Strategy and Consumer Campaign

Our marketing strategy included outreach to REALTORs and a presence in B2B publications, but was largely a consumer-focused campaign.

The tone of the creative was playful and humorous – using surprised faces and exclamations—the concept played on how consumers might react when they learned about the great benefits of HPA80, particularly the \$1500 closing cost credit, and letting them know that they should believe it to be true.



 Sample Creative – postcard in English, Spanish and Portuguese

That moment you find out



\$1500 off closing costs on a MassHousing Loan.

El momento que usted descubre



Quando você fica sabendo sobre



Sample Creative – print and banner ads, multi-language











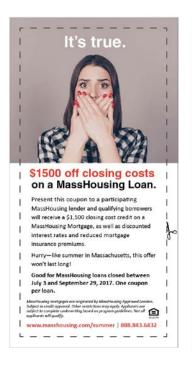




Sample Creative – coupon series used as a rotating image on website and handout









I know, right?



Yes Shaun, it's true.



\$1500 off closing costs on a MassHousing Loan.

Present this coupon to a participating MassHousing lender and qualifying borrowers will receive a \$1,500 closing cost credit on a MassHousing Mortgage, as well as discounted interest rates and reduced mortgage insurance premiums.

Hurry—like summer in Massachusetts, this offer won't last long!

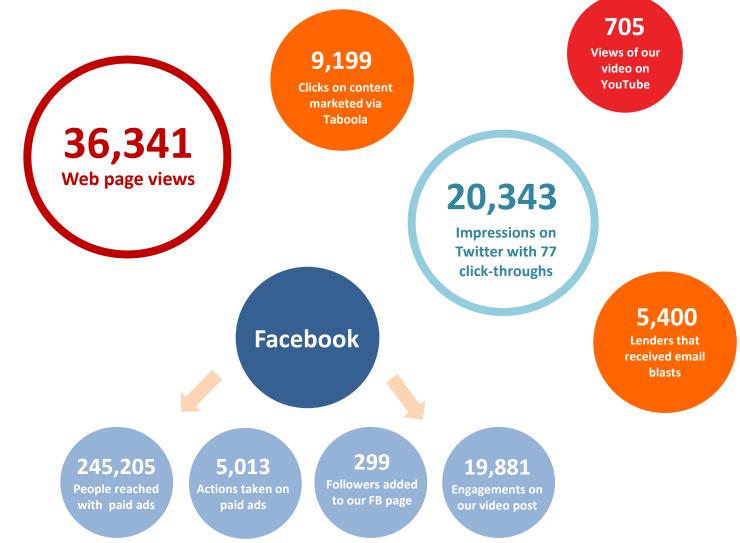
Good for MassHousing loans closed between July 3 and September 29, 2017. One coupon per loan.

MassHousing mortgages are originated by MassHousing Approved Lenders. Subject to credit approval. Other restrictions may apply. Applicants are subject to complete underwriting based on program guidelines. Not all applicants will qualify.

www.masshousing.com/summer | 888.843.6432

Campaign Statistics

July 3 – mid December, 2017



RESULTS

The HPA80 program proved to be a tremendous success.

518 LOANS TO LOW-INCOME BORROWERS

277(53%)

HPA80 BORROWERS THAT USED THE **CLOSING COST CREDIT**

215(42%)

BORROWERS FROM MASSACHUSETTS **GATEWAY CITIES***

124(23%)

LOANS MADE TO MINORITY BORROWERS



13

*Gateway City definition: Under Massachusetts General Law, a Gateway City is defined as a municipality with a population greater than 35,000 and less than 250,000, a median household income below the commonwealth's average and a rate of educational attainment of a bachelor's degree or above that is below the commonwealth's average. The communities include: Attleboro, Barnstable, Brockton, Chelsea, Chicopee, Everett, Fall River, Fitchburg, Haverhill, Holyoke, Lawrence, Leominster, Lowell, Lynn, Malden, Methuen, New Bedford, Peabody, Pittsfield, Quincy, Revere, Salem, Springfield, Taunton and Westfield.





Questions? Comments?

Thank You!