

Virginia Housing Development Authority *ProLink*

“Before ProLink, associates from different areas would enter data on developments into their own files. As a result, information on properties would take longer than necessary to find, and it often would not match with other data. To solve this problem, VHDA developed ProLink to ensure that our management team and stakeholders had access to the most accurate, timely reporting data that doesn’t duplicate our efforts.”

Don Ritenour, VHDA Managing Director of Development

Brief Description

The Virginia Housing Development Authority has approximately 2,000 properties in its Multifamily portfolio. However, there was no way to effectively track the latest updates on these properties, because numerous associates – including development officers, asset managers, and finance officers – were continually adding data into their own individual development files. VHDA set out to find a solution to this problem that would ensure consistent data reporting at a glance for all Multifamily properties.

As a result, VHDA is the ***first HFA in the nation*** to develop a program that integrates multifamily development, tax credit allocation, asset management, financing, legal and servicing data into one enterprise software solution. In addition to streamlining the development process for VHDA associates, it allows the Authority to confidently tell stakeholders and partners about the commitment VHDA is making to providing affordable housing to Virginia’s communities.

ProLink has provided numerous benefits to VHDA, including:

- Transparent files, allowing associates to see the latest information on VHDA’s multifamily properties so they can provide developers, legislators, and stakeholders with the most accurate information,
- Easier tracking of Asset Management activities, including inspections, budgets, audits, and operating statements,
- Quicker preparation of NCSHA’s regular surveys, which now only take a matter of hours compared to days or weeks,
- Streamlined reporting to the Board of Commissioners, and
- Automation of the construction draw process

Why it was undertaken

VHDA’s multifamily loan portfolio continues to grow, placing additional strain on existing Legacy systems and the many people responsible for those systems. As their name implies, Legacy systems are difficult to update or modify. Asset Managers were re-entering data that Development Officers had already input. Reducing duplicate efforts was paramount as staffing levels cannot increase even if the number of loans does.

The opportunity to integrate the systems was obvious, as was the need to improve business processes. However, finding a solution that kept current operating procedures in place (like Excel spreadsheets) while facilitating a move to a consolidated system was daunting.

What VHDA has accomplished by implementing ProLink

VHDA realized a number of accomplishments by implementing ProLink, including getting the full picture of a development’s life – from cradle to grave – in a few minutes instead of days.

Other accomplishments include:

1. Reducing the number of legacy systems by ***eight***
2. Reducing the number of versions of the same data
3. Reducing the chance of lost data from misplaced spreadsheets
4. Providing valid data for portfolio-level decision making
5. Adding transparency that allows decision makers instant access to key data

Why it is Meritorious and Meets NCSHA Award Judging Criteria

Innovative

As mentioned previously, VHDA is the first HFA in the nation to implement ProLink into the Multifamily process. As a result, it helps by:

Preventing multifamily foreclosures – ProLink includes a risk management tool that helps with scoring multifamily properties, thereby allowing VHDA to assess if a property will fail.

Saving VHDA employees time – VHDA asset managers can now update the features of properties that they inspect (such as roof type), from a field in real time, thereby saving time and improving accuracy. Before the program was developed, 64 copies of a loan application were made for distribution to all involved in the process – ProLink has now eliminated that process.

Assisting with Auditing: ProLink tracks all changes made in the system, indicates which users initiated the changes, and sends email alerts to responsible parties when certain items occur.

Replicable

VHDA's ProLink system was developed in partnership with a software services vendor. Any HFA can develop a similar partnership by having a HFA business analyst work with the vendor on the program requirements. The final step is implementation, with direction and oversight provided by HFA staff.

Responds to a management challenge or opportunity

To prevent increasing staff work loads, streamlining processes is essential to handle an increasing number of Multifamily loans. Management has long recognized VHDA was maintaining too many legacy systems which increased the chance for incorrect and redundant information. Management also challenged VHDA's ITS Department to reduce the amount of time spent on system maintenance. Finally, VHDA partners wanted to know what VHDA has done in certain regions of the state and ProLink facilitates retrieval of that data in a timely and accurate fashion.

Achieves measurable improvement in agency operations

ProLink combines eight systems into one, and allows ongoing flexibility within the business areas for customization. It's built around existing business processes, allowing users to maintain their existing spreadsheets and documents while providing a method for capturing data for reporting. It facilitates managing all multifamily properties in a central database. It lets management understand pipeline of activity across the organization, validates information captured during each stage of a new deal, allows VHDA to rank and pool eligible properties for annual tax credit allocation cycles, facilitates approving budget and draw requests during the construction phase, tracks submission of operating financials by owners and property managers, evaluates bond allocations in real-time, and provides executive level dashboards for the portfolio.

Provides benefits that outweigh costs

Many of VHDA's Multifamily Development Officers have traditionally relied on Microsoft Excel as a primary tool in their day-to-day underwriting work. ProLink's SmartDox feature allows users to interact with information within existing documents and spreadsheets.

Additionally, funding a multifamily loan can involve more than one business unit, and ProLink facilitates the sharing of data across business unit lines. The Draw Control portion of ProLink is impressive because it helps ensure that construction and escrow releases are balanced and based on both an established formula and agreed upon trade payment breakdowns, eliminating guesswork from the process. ProLink also helps our internal processes flow quicker and more efficiently because it sends automated alerts when select items in the system are changed. The alerts can go to the entire user group or a customized list.

Virginia Housing Development Authority *ProLink*

Finally, VHDA owns the program code, which is documented, and all the rights to the code. This is important in case the vendor goes out of business, so VHDA can keep the system operating.

Demonstrates effective use of resources

ProLink supports VHDA's operations in the following ways:

- Establishes a complete audit trail for Risk Management purposes
- Captures and maintains historical data
- Provides one location for storage and reporting of multifamily portfolio data
- Establishes data feeds into ProLink from other remaining VHDA multifamily systems such as *HDS* and *Strategy* to consolidate all multifamily data into one location.
- Provides standard and ad hoc reporting and analysis
- Provides general contact management and activity scheduling
- Provides VHDA's Multifamily department with a document management tool
- Allows reporting of multifamily data to be less time-consuming, more streamlined, more accurate, and repeatable.

Achieves strategic objectives

ProLink supports VHDA's strategic priority of strengthening the long-term ability to provide affordable housing in Virginia by providing a system in which data can be captured and used for future planning initiatives. Also, the data captured in this system gives VHDA's Leadership Team the opportunity to view trends and summary data that they are currently unable to obtain in a timely and efficient manner.


Conclusion

The risk of being the first HFA in the nation to utilize ProLink was fully offset by the tremendous reward provided once it was implemented. VHDA eliminated eight legacy systems, 22 manual processes, and facilitated intra-departmental data into one system. The ability to score multifamily developments to determine in advance which ones are likely to fail facilitated early intervention, thereby preventing foreclosures. The audit trail of any and all changes made within the system provides transparency. The email alert tool keeps associates in non-related business units in the loop. Fewer spreadsheets and manual processes allow less maintenance by ITS.

In conclusion, ProLink provides peace of mind. VHDA now has the data and transparency to report on its developments in an accurate and timely manner. This allows our associates to work more efficiently toward meeting the Authority's mission of providing quality, affordable housing to all Virginians.

Attachments: ProLink screen shots

Property Overview screen exists for every property VHDA has or had a relationship with.



VHDA #: System Quick Search:

Main

Selected Portfolio Property

» VHDA #: 4062
» Property: FERNCLIFF SOUTH APARTMENTS

Property Overview

Edit Property

Property Entities (9)

Locations (1)

Buildings (1)

Property Loans (5)

Portfolio Associations (0)

DEV/TCA Associations (3)

Property Financing (5)

AM Activities

AM Characteristics

Operating Budgets (5)

Inspections (5)

Monthly Operating Statements (22)

Annual Financials (15)

Reserves

Risk Assessment (0)

Program Compliance Data

Assigned Users (5)

Documents (17)

Databases

Activity Admin

Admin

Support

Cancel Print

Portfolio - Property Overview

Property Location

VHDA#	4062	Physical Address	3666 FERNCLIFF AVE.
Property Name	FERNCLIFF SOUTH APARTMENT ...	Physical Address cont.	
Jurisdiction	Roanoke City	City	Roanoke
Active?	Yes	State, Zip	VA 24017
Default Status	N/A	Total Units	84

Property Attributes

Population Served	General
Property Use	General Residential
Process Type	Section 8 w/Tax Credits
LIHTC Allocated?	Yes
Enhancements?	No
Active Notes	0
Pending Status	0
Associated Properties	0

Users

Asset Manager	Gholar, Lorinda
Development Officer	
Legal	Bass, Joe
Program Compliance Officer	Butler, Maryanne
Construction Control Officer	

Property Summary

Category	Count	...
Locations	1	...
Loans	5	...
DEV Activities	2	...
TCA Activities	1	...
Primary Players	0	...

AM Required Activities

Activity	Is Required	Not Required Reason	Property Association
Budgets	Yes		No
MOS	Yes		No
Annual Financials	Yes		No
Lender Inspections	Yes		No
Tax Credit Inspections	Yes		No
MOR Inspections	No	See Asset Manager	No

TCA Overview screen will exist for every development that applied for an allocation of Tax Credits.

Cancel Print

TCA - Deal Overview Server Time : 05/29/2012 11:49:47 AM (EST)

Property Info - Information on this screen represents the most current data given the stage and status

Deal #	657	Status	Under Review
VHDA #	9493	Stage	ResAppFeasibility
Deal Property Name	Apple Orchards	TCA Cycle Year	2012
Address	901 S Dinwiddie Street	TCA Cycle Type	9% Competitive
City	Arlington	Target Type	General
State & Zip	VA 22204	Credit Amount Requested	\$2,140,900.00
Jurisdiction	Arlington County	Credit Amount Issued	\$2,140,900.02
Overlap?	Yes	Tax Credit Pool Requested	Planning District 8
Additional Jurisdiction	Falls Church City	Tax Credit Pool Funded From	Non-Profit Pool
# of Buildings	1	Locality	

Unit Info

Total Units	122	LI % of Rental Units	99.18 %
Total Rental Units	122	LI % of Floor Space	99.41 %
# of Low Income Units	121		
# of New Units	122	% of Units - 40% Income	0.00 %
		% of Units - 40% Rent	10.66 %
# of Adaptive Reuse Units	0	% of Units - 50% Income	21.31 %
		% of Units - 50% Rent	10.66 %
# of Rehab Units	0	% of Units - 60% Income	77.87 %
		% of Units - 60% Rent	77.87 %
		% of Units - MKT Income	0.82 %
		% of Units - MKT Rent	0.82 %

General Information

Census Tract	1022.50	Total Floor Sq Ft	133,404.84
Congressional District	8	Commercial Sq Ft	0.00
Planning District	8	Residential Heated Sq Ft	133,404.84
State Senate District	31	QCT?	No
State House District	47	DDA?	No
Non Profit Involvement?	Yes	Revitalization Area?	Yes
Non Profit Pool & Points?	No	Non Profit Involvement %	100.00 %
Extended Use Restriction	30	Non Profit Purchase Option?	Yes

Owner Information

Owner Name	Arlington Mill Limited Partnership		
Contact Name	Nina T Janopaul		
City	Arlington	State, Zip	VA 22201
Phone	(703) 276-7444	Ext	12
Fax	(703) 276-0805	Email Address	Njanopaul@apah.org

DEV Overview exists for every deal that we have underwritten, even deals that died before closing.

Cancel Print

DEV - Deal Overview Server Time : 05/29/2012 11:54:16 AM (EST)

Property Info

VHDA# 2049

Deal Name Manchester Place Apartments

Physical Address 901 McDonough Street

Physical Address cont.

City Richmond

State & Zip VA 23224

Jurisdiction Richmond City

Developer Dominion Realty Partners, LLC

Deal Info

Deal# 1302

Deal Type New Deal

Deal Fiscal Year 2011

Stage Disbursing

Status Drawing

Application Date 11/05/2010

B/ED Approved Date 11/17/2010

Users

Asset Manager Mattox, Hank

Development Officer Atwill, Bennett

Legal Bass, Joe

Program Compliance Officer Bodsford, Diane

Construction Control Officer Robinson, Walter

Property Use

Total Units 187

Property Use Mixed Use/Mixed Income

Population Targeted General

Funds Actions

Name ^	Funding Source Type ^	Funded Amount	REACH Subsidy Amount	Program Type	Loan Product Type
Equity	External	\$2,023,911.00			Construction/Permanent
Reach	Internal	\$1,000,000.00		REACH-MUMI	Construction/Permanent
Reach	Internal	\$1,000,000.00		REACH-SPARC	Construction/Permanent
VHDA Taxable	Internal	\$16,250,000.00		VHDA-C	Construction/Permanent
Deal Total		\$20,273,911.00	\$0.00		

Primary Players

Name	Role
No Records Found.	

[View Deal Entities...](#)

Draw Summary

Final DEV Budget Amount \$20,273,911.00

Total VHDA Funds \$18,250,000.00

Total Equity Funds \$2,023,911.00

Total Other External Funds Disb. By VHDA (may include RR) \$0.00

Total Other External Funds not Disb. by VHDA \$0.00

Total Draws to Date (11) \$8,185,434.60

Total VHDA Monies Drawn to Date \$6,161,523.60

Total External Funds Drawn to Date \$2,023,911.00

Total Budget Remaining \$12,088,476.40

Total Remaining VHDA Funds to Draw \$12,088,476.40

Total Remaining External Funds to Draw \$0.00

Remaining VHDA Monies to Disburse (incl. Retainage) \$12,514,525.40

Example of a Database view the user can manipulate with filters. Searches into one of many Database options.

VHDA logo | VHDA #: System Quick Search: Go

Main | Databases | Public Views | Entities | VP Buildings | VP Commercial Agreements | VP Legal Data | VP Locations | VP Pending Status | VP Properties | VP Loans | VP Unit Mix | AM Annual Financials | AM Characteristics | AM Inspections | AM MOS | AM Operating Budgets | AM Reserve Releases/Deposits | AM Risk Assessments | DEV Change Orders | DEV Deals | DEV Deal Budget | DEV Deal Escrow Agreements | DEV Deal Escrow Disbursements | DEV Deal Funding | DEV Draws | DEV Fees | DEV Locations | DEV Properties | DEV Retainage Releases | DEV Security Tracking | Activity Admin | Admin | Support

DEV Fees | Server Time : 05/29/2012 11:56:56 AM (EST)

View: Received DEV Fees | Quick Search (DEV Deal Fe...) Go


Drag a column header and drop it here to group by that column

Deal #	Deal Name ^	DEV Deal Fee Type	Assigned DO	Received Amount	Expected Amount	Received Date	Waived Date	Jurisdiction
2490	107 Third Avenue	Processing	Monique Johnson	\$575.00	\$700.00	01/03/2012		Radford
2490	107 Third Avenue	Financing	Monique Johnson	\$575.00	\$575.00	01/03/2012		Radford
2486	28th Street Seniors	Financing	Ann Bolen	\$1,012.00	\$1,012.00	03/07/2012		Richmor
2511	Bridgeman Court	Financing	Bill Fuller	\$1,125.00	\$1,125.00	01/17/2012		Virginia
2508	Burnt Ordinary Village Apartments	Processing	Bennett Atwill	\$1,875.00	\$1,875.00	03/28/2012		James C
2509	Cedar Grove	Processing	Monique Johnson	\$5,885.00	\$5,885.00	01/25/2012		Virginia
2526	Cedar Street Apartments	Application	David Donahoe	\$10,000.00	\$10,000.00	01/04/2012		Richmor
2488	Cliffs Edge Lofts	Application	Chris Hilbert	\$10,000.00	\$10,000.00	01/30/2012		Lynchbu
2504	Gypsy Hill House	Financing	Bennett Atwill	\$13,250.00	\$13,250.00	01/17/2012		Staunto
2543	Indian Road	Financing	Bill Fuller	\$1,315.00	\$1,315.00	04/11/2012		Prince C
1340	Mountain View Apartments	Financing	Bruce DeSimone	\$16,500.00	\$16,500.00	04/17/2012		Waynes
2525	North Falls I - Italianate, Brown	Financing	David Donahoe	\$232,250.00	\$0.00	02/10/2012		Richmor
2525	North Falls I - Italianate, Brown	Application	David Donahoe	\$10,000.00	\$10,000.00	01/18/2012		Richmor
2522	North Falls II -White Byrd /Canal	Application	David Donahoe	\$10,000.00	\$10,000.00	01/18/2012		Richmor
2522	North Falls II -White Byrd /Canal	Financing	David Donahoe	\$200,250.00	\$0.00	02/10/2012		Richmor
1348	North Oak Apartments	Extension	David Donahoe	\$39,088.00	\$39,088.00	03/02/2012		Richmor
2536	Oaks of Dunlop	Financing	Heather Richey	\$10,000.00	\$10,000.00	02/21/2012		Colonial
2536	Oaks of Dunlop	Processing	Heather Richey	\$10,000.00	\$10,000.00	02/21/2012		Colonial
1296	Riverside Place Apartments	Financing	Chris Hilbert	\$250.00	\$0.00	02/06/2012		Washing
Totals:				\$576,125.00				

All # A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Page: 1 | Go | Page 1 of 2 | 31 Records | # of Rows Displayed 20 | Change

Financing Overview of all the bonds assigned to this property.



VHDA #: System Quick Search:

Main

Selected Portfolio Property

» VHDA #: 4062
» Property: FERNCLIFF SOUTH APARTMENTS

- Property Overview
- Edit Property
- Property Entities (9)
- Locations (1)
- Buildings (1)
- Property Loans (5)
- Portfolio Associations (0)
- DEV/TCA Associations (3)
- Property Financing (5)
- AM Activities
- AM Characteristics
- Operating Budgets (5)
- Inspections (5)
- Monthly Operating Statements (22)
- Annual Financials (15)
- Reserves
- Risk Assessment (0)
- Program Compliance Data
- Assigned Users (5)
- Documents (17)

Databases

Activity Admin

Admin

Support

Property Financing Server Time : 05/29/2012 12:00:25 PM (EST)

VHDA #	4062	Process Type	Section 8 w/Tax Credits
Property Name	FERNCLIFF SOUTH APARTMENT ...	Jurisdiction	Roanoke City
Total Property Allocation Amount	\$3,101,762.00	Total Units	84

Deal Number: Bond Resolution:

Allocation Status: All Current Future Group By: Deal Resolution Allocation Status

Deal Number	Bond Resolution	Source of Financing	Finance Source Status	Allocation Status	Original Allocation	Total Actions Amount	Current Allocation	Perm Rate Allocation
Deal: 1287; Current Allocation: \$1,295,000.00								
1287	GPB - VHDA General Purpose Bonds	GPB Net Assets	Equity	Current	\$345,000.00	\$0.00	\$345,000.00	
1287	GPB - VHDA General Purpose Bonds	GPB Net Assets	Equity	Current	\$800,000.00	\$0.00	\$800,000.00	
1287	GPB - VHDA General Purpose Bonds	GPB Net Assets	Equity	Current	\$150,000.00	\$0.00	\$150,000.00	
Deal: 2021; Current Allocation: \$1,806,762.00								
2021	GPB - VHDA General Purpose Bonds	GPB 2002 Z	Settled	Current	\$1,264,912.14	\$0.00	\$1,264,912.14	
2021	MFM - Multifamily Mortgage Bonds	MFM 1977 B	Retired	Former	\$1,806,762.00	\$1,264,912.14	\$541,849.86	

Page size: Page: of 1
Displaying page 1 of 1, items from 1 to 5 of 5.

Example of Risk Assessment screen. The system calculates points based on criteria. The asset manager can assign additional points based on subjective criteria.

VHDA # : System Quick Search:

Main Selected Portfolio Property

» VHDA #: 9051
» Property: Meridian Parkside

Property Overview
Edit Property
Property Entities (2)
Locations (1)
Buildings (13)
Property Loans (1)
Portfolio Associations (0)
DEV/TCA Associations (2)
Property Financing (4)
AM Activities
AM Characteristics
Operating Budgets (4)
Inspections (5)
Monthly Operating Statements (5)
Annual Financials (3)
Reserves
Risk Assessment (1)
Program Compliance Data
Assigned Users (5)
Documents (19)

Databases
Activity Admin
Admin
Support

Save Save and Return Finalize Create Report Cancel Delete History Print

AM Risk Assessment

Last Update : 04/30/2012 12:06:03 PM (EST) by (Waugh, Mary)

Risk Assessment for **Meridian Parkside** VHDA # **9051**
 Finalized Date **4/30/2012** Final Assessment Points **10.4**
 Status **Finalized**

Main System Generated Criteria Activity Detail Activities Not Required Documents

System Generated Criteria - 10.40

Activity	Criteria Description	Criteria Point Value
Activity: Loan/Reserve Criteria; Activity Total: 0		
Loan/Reserve Criteria	1) If Loan Status = Loan In Default (field = 125).	0.00
Loan/Reserve Criteria	2) If Loan Status = Modification (field = 0).	0.00
Loan/Reserve Criteria	3) If Loan Status = In Workout (field = 124).	0.00
Loan/Reserve Criteria	4) If there is a technical default date.	0.00
Loan/Reserve Criteria	5) If there is an acceleration ltr sent date.	0.00
Loan/Reserve Criteria	6) If Reserves Deposits Deferred is Yes.	0.00
Loan/Reserve Criteria	7) If Reserves Deposits Waived is Yes.	0.00
Loan/Reserve Criteria	8) If current reserve deposit amounts from all loans * 12 is less than all reserve releases in past 12 months.	0.00
Activity: Lender Inspections; Activity Total: 0		
Lender Inspections	1) If Overall Inspection Results is Needs Improvement.	0.00
Lender Inspections	2) If Overall Inspection Results is Unsatisfactory.	0.00
Lender Inspections	3) If inspection has any follow up items that are not closed within 30 days of follow up date.	0.00
Activity: Annual Financials; Activity Total: 5.70		
Annual Financials	19) If Cap Value - OS VHDA Mtg Bal is less than \$0.	2.00
Annual Financials	20) If LTV is greater than 90 %.	1.50
Annual Financials	11) If Vacancies + Concessions is greater than 10 % of Total Rental Income Potential.	1.00
Annual Financials	21) If NOI less DS & Reserve Deposits is less than \$0.	1.00
Annual Financials	1) If required and activity not completed within 6 months of FYEM.	0.20
Annual Financials	2) If audit opinion is Qualified.	0.00
Annual Financials	3) If audit opinion is Adverse.	0.00
Annual Financials	4) If going concern is an Audit Issue.	0.00
Annual Financials	5) If credit risk is an Audit Issue.	0.00
Annual Financials	6) If adverse findings is an Audit Issue.	0.00
Annual Financials	7) If internal control issues is an Audit Issue.	0.00
Total:		10.40



ProLink is uniquely qualified to succeed in any industry

Learn about how ProLink can revolutionize your enterprise.

MULTIFAMILY STATE HOUSING AUTHORITY SOLUTION

BACKGROUND

An industry-leading HFA recognized that as their multifamily portfolio has grown, so too has the complexity and overhead of managing disparate legacy systems within each of their departments. The decision was clear but intimidating: find a software solution that will integrate, consolidate, and improve their multifamily business processes.

THE CHALLENGE

Housing authorities across the nation face the challenges of increasingly higher demand for affordable housing with reducing support from state and federal resources. Although providing low and middle income families access to safe, affordable housing is at the heart of their initiatives, running an efficient and accountable operation is no easy undertaking in our current economic climate.

This HFA recognized that asset managers were entering the same data into one system that new development officers had already entered into another system. Each department began to question the accuracy and timeliness of their data. The staff became frustrated at the time spent reconciling duplicated data, asking themselves:

- How many different versions of the same data do we have?
- Are things getting lost, slipping through the cracks in a misplaced spreadsheet?
- Are portfolio decisions being made based on valid data?
- Do decision-makers have access to all the data they need?

THE SOLUTION

ProLink simplified the complexities associated with managing multiple affordable housing programs by integrating multifamily development, tax credit allocation, and asset management processes into a tailored enterprise-grade software solution. Capabilities previously absent are now easily accessible, enabling users to:

- Manage all properties in a central database
- Understand pipeline activity across the organization
- Validate information captured during each stage of a new deal
- Synchronize underwriting spreadsheets with the database using ProLink SmartDox for Excel
- Rank and pool eligible properties for annual tax credit allocation cycles

- Approve budget and draw requests during the construction phase
- Track submission of monthly financials by owners and property managers
- Analyze the portfolio for potential risks
- Evaluate bond allocations in real-time
- Access executive dashboards to understand portfolio trends

THE RESULTS

The days of misinformation, lost information, and piles of paper are now a distant memory. With ProLink HFA, each business unit understands exactly what information has been entered, when it was entered, and by whom. Collaboration and data sharing between departments has become a reality, allowing users to become more productive and concentrate on what really matters – helping those who need it most.

[Learn about ProLink HFA](#)

Built on the proven **ProLink Framework**, our web-based housing agency solution can be uniquely tailored to satisfy each authority's needs, allowing your focus to remain on promoting and providing affordable community housing.



"Since 1998, over \$83 billion in investments has been managed by ProLink Solutions software."

Quick Solutions

- Tax Credits
- Asset Management
- Pipeline Management
- Multifamily Housing
- Compliance
- Document Management
- Executive Dashboards
- Housing Finance Authorities
- Environmental Health & Safety



© 2011 | [Privacy Policy](#) | [Contact Us](#)

