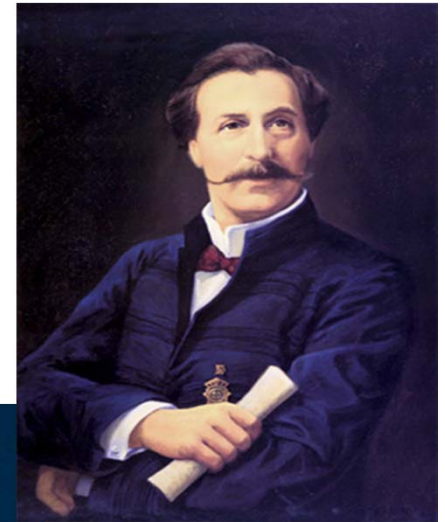


Volunteers of America

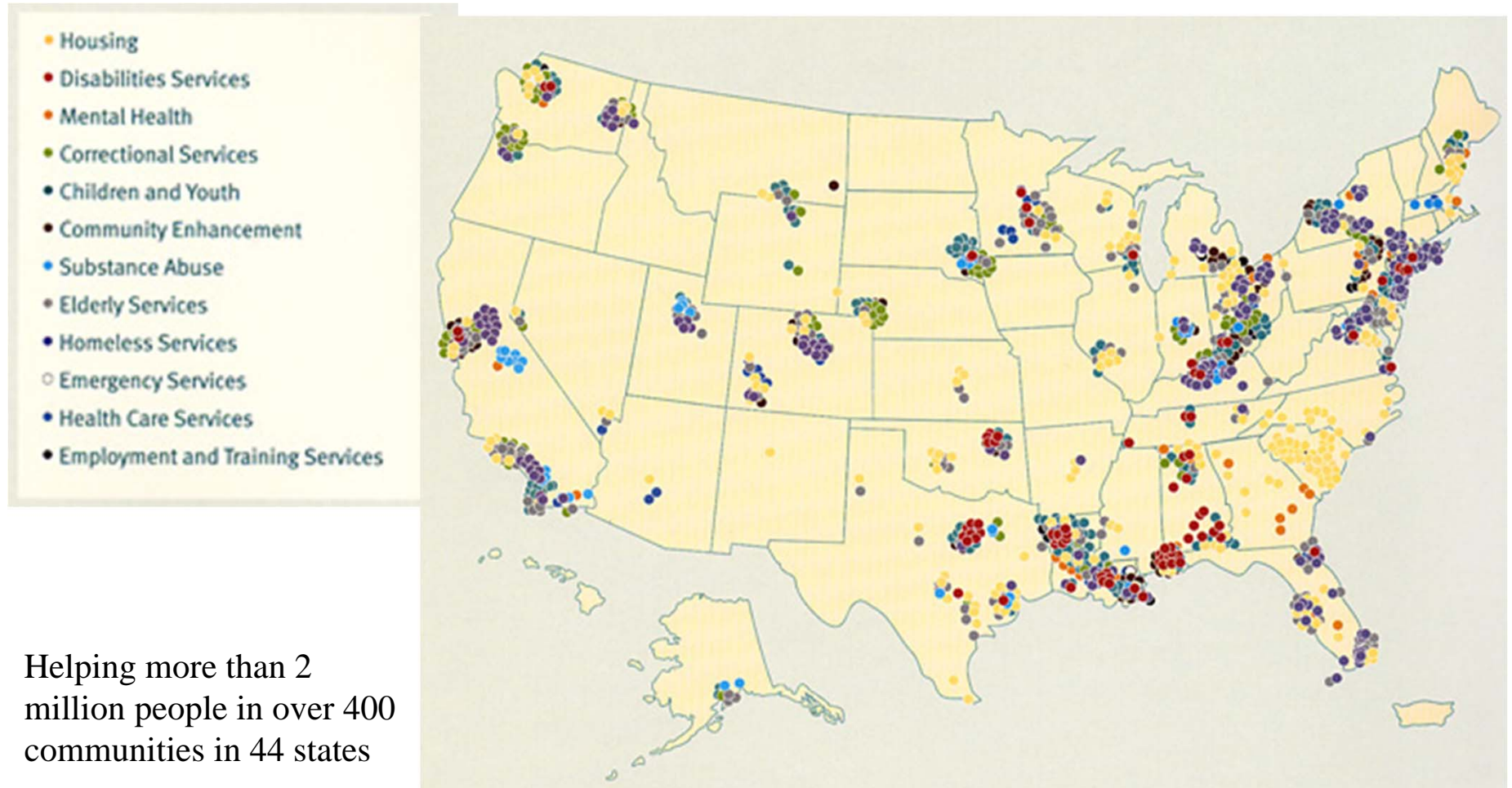
Aging in Place in Affordable Housing

Volunteers of America Overview

- Founded in 1896 by Maud and Ballington Booth
- National, spiritually based nonprofit organization
- Network of 36 local affiliates across the country
- Total number of seniors served nationally – 231,000



Volunteers of America Overview



Aging in Place

- Focus on four domains of successful aging drawing primarily on the results of the MacArthur Foundation study of successful aging
 - Avoiding and/or Managing Disease
 - Maintaining High Cognitive and Physical Functioning
 - Engagement with Life
 - Positive Spirituality

Services in Elderly Housing

- Service Coordinator
 - Anchor for community supportive services
 - Assessment after move-in
 - Assist seniors in identifying, locating and acquiring the services necessary for them to age in place in their own apartments
 - Avoid premature admission to more costly institutionalized care

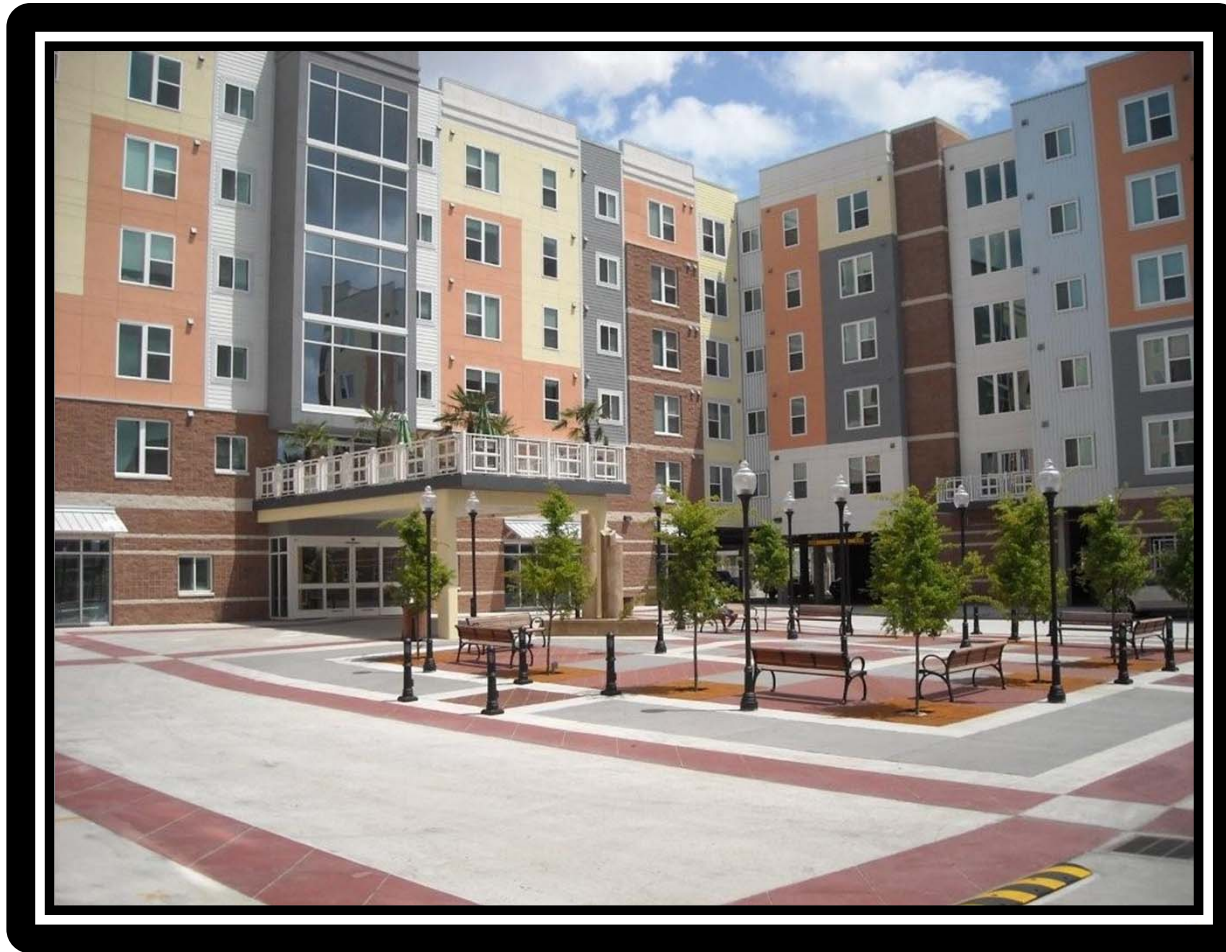
Services in Elderly Housing

- Transportation
- Health Care
- Personal Care – bathing, dressing, medication
- Social Activities and Companionship
- Meals – nutrition classes and home delivered meals
- Homemaker Services
- Assistance with Pets
- Money Management and Tax Preparation

Resident Services Initiatives

- Co-location of health related services
- Locating new developments near existing services
- Incorporating technology to enhance services
- Partnerships with providers

Terraces On Tulane NOLA LIHTC



Computers are being reimagined

- Stay connected
- Negotiate chronic conditions
- Remain involved
- Stay engaged
- Lifelong learning

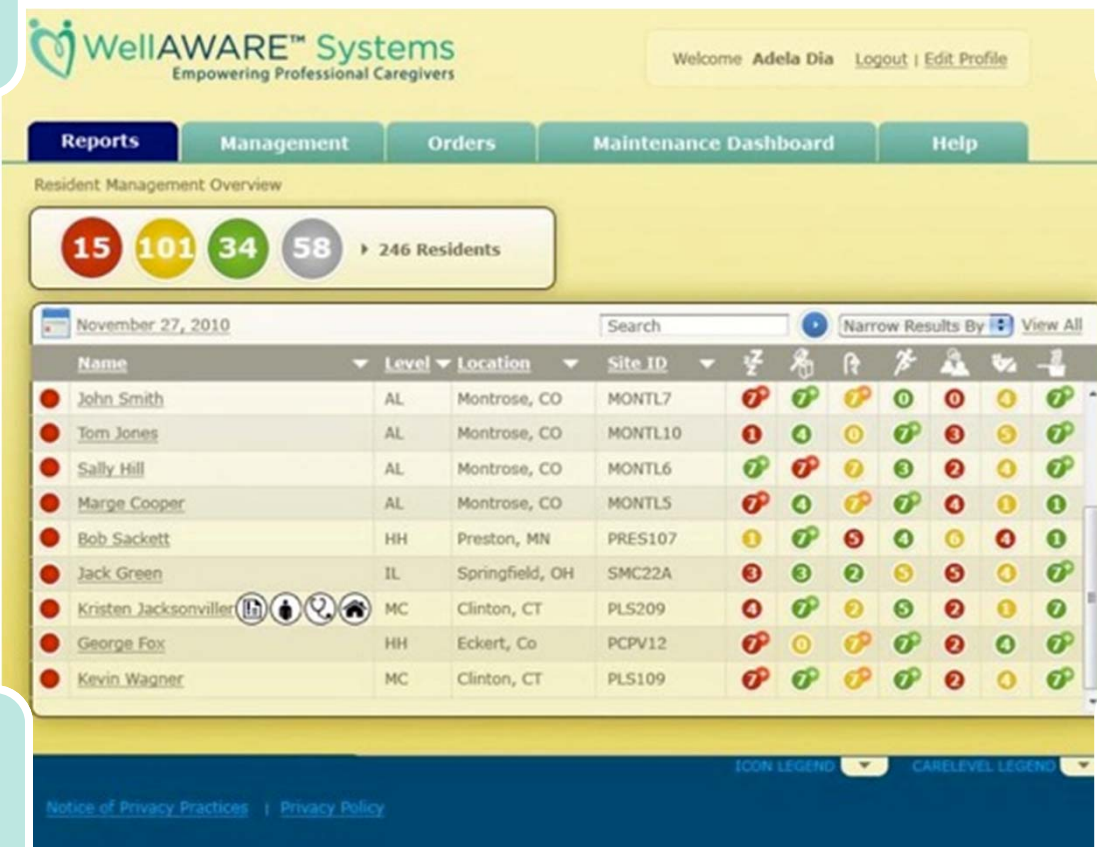


WellAWARE® Systems Overview

WellAWARE is the leading non invasive wellness monitoring & analytics platform. Delivering higher quality, more efficient, and less costly healthcare

Over 250 years of
Health Care Industry
experience &
leadership

Current application
across full spectrum of
sub-acute & home care
settings



The screenshot displays the WellAWARE Systems dashboard. At the top, it says "WellAWARE™ Systems Empowering Professional Caregivers" and "Welcome Adela Dia Logout | Edit Profile". Below this are navigation tabs: Reports, Management, Orders, Maintenance Dashboard, and Help. The main section is titled "Resident Management Overview" and shows a summary of 246 residents with four colored circles representing different metrics: 15 (red), 101 (yellow), 34 (green), and 58 (grey). Below this is a table of residents with columns for Name, Level, Location, Site ID, and a series of icons representing various wellness metrics. The table lists residents like John Smith, Tom Jones, Sally Hill, Marge Cooper, Bob Sackett, Jack Green, Kristen Jacksonviller, George Fox, and Kevin Wagner. At the bottom, there are links for "Notice of Privacy Practices" and "Privacy Policy".

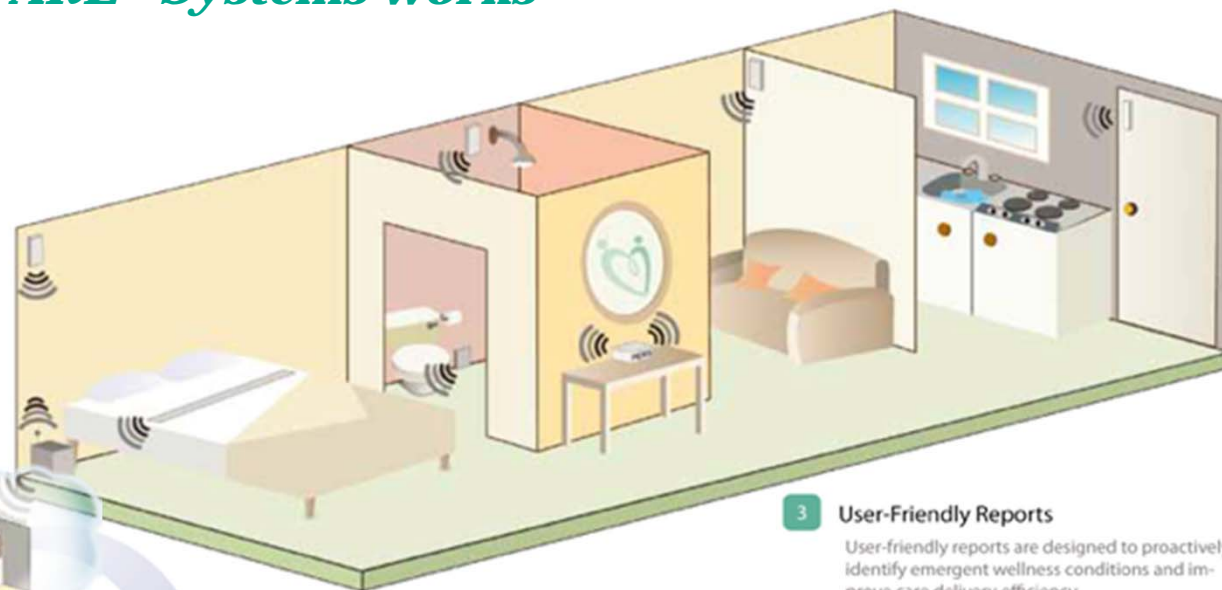
Name	Level	Location	Site ID	Wellness Metrics (Icons)
John Smith	AL	Montrose, CO	MONTL7	7, 7, 7, 0, 0, 4, 7
Tom Jones	AL	Montrose, CO	MONTL10	1, 4, 0, 7, 3, 5, 7
Sally Hill	AL	Montrose, CO	MONTL6	7, 7, 7, 3, 2, 4, 7
Marge Cooper	AL	Montrose, CO	MONTL5	7, 4, 7, 7, 4, 1, 1
Bob Sackett	HH	Preston, MN	PRES107	1, 7, 5, 4, 0, 4, 1
Jack Green	IL	Springfield, OH	SMC22A	3, 3, 2, 5, 5, 4, 7
Kristen Jacksonviller	MC	Clinton, CT	PLS209	4, 7, 2, 5, 2, 1, 7
George Fox	HH	Eckert, Co	PCPV12	7, 0, 7, 7, 2, 4, 7
Kevin Wagner	MC	Clinton, CT	PLS109	7, 7, 7, 7, 2, 4, 7

Ecosystem,
Interoperable
Business Model

Strong IP
Protection

How WellAWARE® Systems works

Key Components



1 Data Manager

The Data Manager receives wireless signals from an array of sensors. The data can be transmitted via a phone line or wired/wireless broadband.



2 Authorized Caregivers

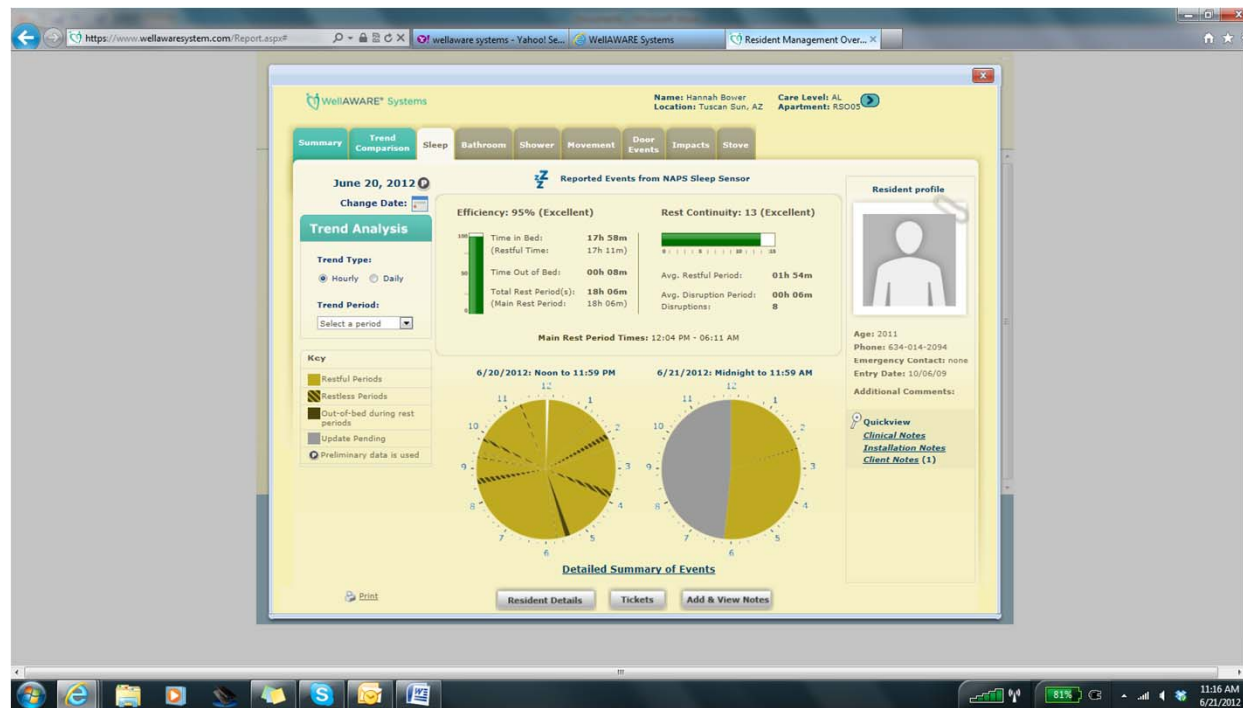
Data is analyzed 24/7 on a private secure server. Caregivers can easily access the password protected wellness and trend reports from any computer with Internet access.



3 User-Friendly Reports

User-friendly reports are designed to proactively identify emergent wellness conditions and improve care delivery efficiency.





This slide indicates the resident has been spending increased time in bed indicating possible illness, depression or increased dementia.

IN2L Housing Connections

- Funded through grants
- Two year pilot with 16 senior housing communities across the United States
- Exploring benefits of connecting our communities through IN2L
- Developing health and wellness content
- Seek funding to expand the program

What is an iN2L system?

A system is made up of 3 core components

1. HP TouchSmart **Computer**
2. Picture-based **interface** that launches from the touch screen
3. Recreational, social and therapy **content** – (can be personalized)





It's Never
2 Late



BACK



PRINT



ZOOM



VOLUME

11:25 AM
Tuesday
2/8/2011



EXIT



My Page



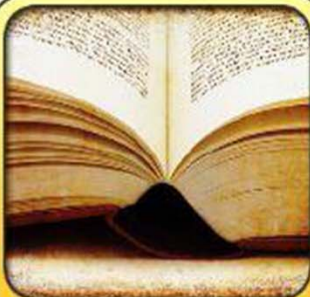
Music & Films



Travel



Lifelong Learning



History



Health & Wellness



Games & Puzzles



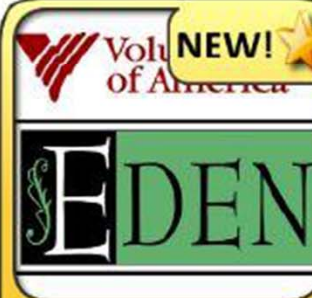
Stay Connected



15 Spiritual



Staff Tools



Sites

iN2L interface & content

■ Physical

- health & wellness
- physical fitness
- fall prevention

■ Emotional

- music therapy
- sensory
- daily health tip
- Reminiscence

■ Spiritual

- spiritual videos
- hymnals
- CoroFaith
- Bible stories



ROI



Thank You!

Shirley Maisel

Director, Housing and Healthcare Services Integration

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Volunteers of America

1660 Duke Street

Alexandria, Virginia 22314